

**COMMISSIONERS**  
KRISTIN K. MAYES - Chairman  
GARY PIERCE  
PAUL NEWMAN  
SANDRA D. KENNEDY  
BOB STUMP



**ARIZONA CORPORATION COMMISSION**

February 17, 2009

*Original*

To: Docket Control

RE: Far West Water & Sewer, Inc. - Customer Comments  
Docket No. WS-03478A-08-0454

Please docket the attached 90 customer comments in response to the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission  
**DOCKETED**

FEB 18 2009



**RECEIVED**  
2009 FEB 18 A 11:28  
AZ CORP COMMISSION  
DOCKET CONTROL

WS-03478A-08-0454

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Carmen Madrid

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion**      **No.** 2009      76605

**Date:** 2/18/2009

**Complaint Description:**      08A    Rate Case Items - Opposed  
   N/A    Not Applicable

**First:**

**Last:**

**Complaint By:**      **Irven**

**Smith**

**Account Name:**      Irven Smith

**Home:** (000) 000-0000

**Street:**      n/a

**Work:** (000) 000-0000

**City:**      n/a

**CBR:** [REDACTED]

**State:**      AZ      Zip: 00000

**is:** E-Mail

**Utility Company:**      **Far West Water & Sewer, Inc.**

**Division:**      Water

**Contact Name:**      n/a

**Contact Phone:** n/a

**Nature of Complaint:**

\*\*\*\*\*REFERRED FROM CHAIRMAN MAYES' OFFICE\*\*\*\*\*

\*\*\* 2/10/09 - ALSO REFERRED FROM COMMISSIONER STUMP'S OFFICE \*\*\*

From: [REDACTED]  
Sent: Sunday, January 25, 2009 4:43 PM  
To: Mayes-WebEmail  
Cc: Newman-Web  
Subject: Rate Increase

DOCKET NO. WS-03478A-08-0454  
Arizona Corporation Commission  
Kristin Mayes -

I cannot believe the nerve of Far West Water and Sewer in asking for any increase in rates, let alone the outrageous increase they are asking for. I know it is an often used ploy, to ask for more than you really expect to have approved, but asking for any increase at this time is ridiculous. Are they asleep, don't they realize that we are in a recession. Don't they realize people are losing their homes, losing their jobs. Many retired folks have lost most of their savings.

My wife and I are a retired couple living on Social Security. As with so many living in this area we are presently living on the edge. We have no additional income to pay for any increase in utilities.

Why are they doing this? Are they trying to hide the fact that they want to take money from their existing customers to expand their company by putting in utilities for developers? Developers should pay their own way, and not on the backs of those who are already paying very high utility bills.

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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I ask you please reject Far West Water and Sewer Company's request for a rate increase.

Irven Smith

Please respond to questions within opinion.

\*End of Complaint\*

**Utilities' Response:**

FENNEMORE CRAIG, P.C.

Phoenix, Arizona 85012-2913

January 30, 2009

Ms. Carmen Madrid  
Investigator  
Arizona Corporation Commission  
1200 West Washington  
Phoenix, Arizona 85007

Re: Far West Water and Sewer Company, Docket No. WS-03478A-08-0454

Dear Ms. Madrid,

We are counsel for Far West Water and Sewer Company ("FWWS" or the "Company"), and our client has asked that we respond to the email sent by its customer, Irven Smith, to Chairman Mayes' office, concerning FWWS' pending rate case, Docket No. WS-03478A-08-0454. This email was presented to the Company in the form of an "ACC Utility Complaint Form" with direction that the Company "Priority: Respond within 5 days."

The Company respectfully questions whether Mr. Smith's email constitutes a "complaint" as set forth in either R14-3-106.I and M. Mr. Smith's email actually appears to be "public comment" concerning the Company's rate filing. FWWS is concerned that requiring it to respond, in writing, to public comment about pending rate applications could prejudice its case. Moreover, as a practical matter, requiring the Company to respond to every such "inquiry" could result in the Company fielding literally hundreds, if not thousands of such inquiries. FWWS has roughly 8,000 sewer customers at present and neither the Company nor Staff would appear to have the resources available to address public comment one-by-one.

To the extent that Mr. Smith's email exceeds "public comment," or to the extent that he or any other customer require information regarding the rate case, we believe the enclosed FAQ sheet answers most general questions about the rate filing, including, we would note, Mr. Smith's question "why are they doing this?" All of the information in the FAQ sheet is already in the public record before the Commission. If Staff feels that more is needed to resolve Mr. Smith's "complaint" then we suggest Staff schedule a meeting with FWWS and the customer in the service territory where Staff can attempt to mediate the customer's dispute. Failing that, if the customer still has a "complaint," then it would appear that a formal complaint would be required under A.A.C. R14-3-106.L.

In closing, we respectfully suggest a mechanism whereby the majority of these "public comment" inquiries receive the FAQ sheet in response. They are not "complaints," and the alternatives are likely to increase rate case expense and strain the resources of both the Company and the Commission.

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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Very truly yours,  
Jay L. Shapiro

Enclosure  
cc: Andrew Capestro, Esq.  
Robin Mitchell, Esq.

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FAR WEST WATER AND SEWER COMPANY  
APPLICATION FOR RATE INCREASES  
ACC DOCKET NO. WS-03478A-08-0454

### FREQUENTLY ASKED QUESTIONS

1. When was the application filed?  
• August 29, 2008.

2. Why was the application filed?  
• In Far West's Last rate case, the Arizona Corporation Commission ordered the utility to file a rate case for its sewer division in 2008 (Commission Decision No. 69335 (February 20, 2007)).

3. What does the application mean? What is the Company requesting?  
• Far West's rates and charges for utility service are determined by the Corporation Commission. Far West must apply for permission to increase its rates. Municipal utility providers, such as the City of Yuma, are not regulated by the Corporation Commission and set their own rates.

• The increase in annual revenue requested by Far West for its sewer division is \$4,595,748, which is an increase of 214.8%. If granted by the Corporation Commission, the increase would be phased in over a three-year period.

4. Why does the Company need such a large increase in revenues?  
• The increase is based on the cost to construct wastewater treatment plants and related facilities needed to ensure safe and reliable service. The total cost of these improvements is more than \$20 million. These improvements have been ordered by another state agency, the Department of Environmental Quality.

5. How would this affect my rates for service according to the Company's request?  
• As explained above, Far West's rates for utility service are set by the Corporation Commission. 'While Far West believes that this request is necessary to finance the additional treatment plants and related improvements, there is no assurance that the full amount requested will be approved.

• Assuming that Far West's application is granted in full, the rates would increase in three steps, as follows:

\*\* Phase One (year 1): rates will increase by approximately 150%

Residential customers' rates would increase from \$21.75 per month to \$54.38 per month (a \$32.63 increase)

Commercial customers' rates would increase from \$43.50 per month to \$108.75 per month (a \$65.25 increase)

Recreational vehicle parks' rate will increase from \$5.44 per space to \$13.60 per space (an \$8.16 increase)

\*\* Phase Two (year 2): rates will increase by approximately 18% over Phase One (year 1) rates

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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Residential customers' rates will increase from \$54.38 per month to \$64.16 per month (a \$9.78 increase)

Commercial customers' rates will increase from \$108.75 per month to \$128.33 per month (a \$19.58 increase)

Recreational vehicle parks' rate will increase from \$13.60 per space to \$16.05 per space (a \$2.45 increase)

**\*\* Phase Three (year 3): rates will increase by approximately 16% over Phase Two (year 2) rates**

Residential customers' rates will increase from \$64.16 per month to \$74.32 per month (a \$10.16 increase)

Commercial customers' rates will increase from \$128.33 per month to \$148.64 per month (a \$20.31 increase)

Recreational vehicle parks' rate will increase from \$16.05 per space to \$18.59 per space (a \$2.54 increase).

**\*\* The Company is also requesting a reduction in the effluent rate from \$1.00 per 1,000 gallons to \$0.20 per 1,000 gallons.**

### Proposed Change in Rates

Customer	Current Rate	Phase One Rate	Phase Two Rate	Phase Three Rate
Residential	21.75	54.38	64.16	74.32
Commercial	43.50	108.75	128.33	148.64
RV	5.44	13.60	16.05	18.59

### 6. When will the Commission issue its decision on the Company's application?

- At present, it is uncertain. Rate applications are complicated proceedings, and often take more than year to complete. A decision will likely be issued in late 2009.
- A hearing is currently scheduled to begin on July 29, 2009 at 10:00 a.m. at the Corporation Commission's offices, located at 1200 West Washington Street, in Phoenix.

### 7. How do I communicate any comments or concerns I might have about the Company's application?

- Written public comments may be mailed to the Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington Street, Phoenix, AZ, 85007, or sent by email (<http://www.azcc.gov/divisions/utilities/forms/publiccomment.pdf>). To speak with a representative of the Consumer Services Section call 1-800-222-7000 or (520) 628-6550.
- You may also send your questions directly to the Company, email [info@farwestwaterandsewer.com](mailto:info@farwestwaterandsewer.com), or call (928) 342-1238.
- The Commission will hold a public comment meeting on March 5, 2009 at 6:00 p.m. at the Sunrise Elementary School cafeteria, 9943 28<sup>th</sup> Street, Yuma, Arizona.
- Public comments also will be taken on the first day of the hearing at the Commission's offices on July 29 at 10:00 a.m.

### 8. What do I do if I wish to intervene in this matter?

- Information on intervention and appropriate forms can be found on the Commission's website at

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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<http://www.azcc.gov/divisions/utilities/forms/interven.pdf>

- The deadline for intervention is March 31, 2009

9. Where can I review the Company's rate application?

- A copy of the application is available at the Commission's Docket Control, 1200 W. Washington Street, Phoenix, AZ; on the Commission's website [www.azcc.gov](http://www.azcc.gov) (using the edocket function); and at the Company's office,

[REDACTED]

\*End of Response\*

**Investigator's Comments and Disposition:**

1/26/09 e-mailed to Far West Water & Sewer Co.

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1/30/09 response received from utility company.

\*\*

2/12/09 inquiry distributed to Chairman Mayes, Commissioner Newman and Commissioner Stump. Closed

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2/18/09 opinion filed in docket no. WS-03478A-08-0454

\*End of Comments\*

**Date Completed:** 2/18/2009

**Opinion No.** 2009 - 76605

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WS-03478A-08-0454

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

**Investigator:** Richard Martinez

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion**      **No.** 2009      76561

**Date:** 2/18/2009

**Complaint Description:**      08A   Rate Case Items - Opposed  
N/A   Not Applicable

**First:**

**Last:**

**Complaint By:**

**Wayne**

**Stonebrick**

**Account Name:**

Wayne Stonebrick

**Home:** [REDACTED]

**Street:**

[REDACTED]

**Work:**

**City:**

Yuma

**CBR:**

**State:**

AZ

**Zip:** 85367

**is:**

**Utility Company:**

**Far West Water & Sewer, Inc.**

**Division:**

Water

**Contact Name:**

[REDACTED]

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

(WS-03478A-08-0454)

2-11-09

Wayne Stonebrick

[REDACTED]  
Yuma, AZ 85367

Phone: [REDACTED]

Docket you wish to comment on: Sewer Rate Increase

Docket Number: WS-03478A-08-0454

Case or Utility Name: Far West Water & Sewer, Inc.

Position or Docket: Con

Due to a limited income & other living costs. I can not afford this rate increase. H&S Developers should not use us & the inflated rates for their future development projects.

Wayne Stonebrick

\*End of Complaint\*

**Utilities' Response:**

na

\*End of Response\*

**Investigator's Comments and Disposition:**

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards Far West Water & Sewer, Inc. - Docket No. WS-03478A-08-0454. File closed.

\*End of Comments\*

Date Completed: 2/18/2009

Opinion No. 2009 - 76561

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Richard Martinez**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion**      **No.** 2009      76473**Date:** 2/17/2009**Complaint Description:**      08A   Rate Case Items - Opposed  
   N/A   Not Applicable**First:****Last:****Complaint By:**      **Mike & Marylou****Curti****Account Name:**      Mike & Marylou Curti**Home:** (000) 000-0000**Street:**      [REDACTED]**Work:****City:**      Yuma**CBR:** [REDACTED]**State:**      AZ      Zip: 85367**is:** E-Mail**Utility Company:**      **Far West Water & Sewer, Inc.****Division:**      Water**Contact Name:**      [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

WS-03478A-08-0454

A large percentage of Foothill residents live here 6 months or less and are on fixed incomes. Any initial increase of this magnitude (200%) is outrageous especially in this economic climate where most people are struggling to pay their bills.

A few years ago, Far West Water and Sewer changed their rules with Foothill residents and we pay the sewer fee for a full year even though six or more months we are not here using the facilities. Some residents pay the sewer fee even though their water services is completely turned off. This should have amounted to at least a 200% increase in revenue for the company.

The Schechert descendants, and owners of Farwest Water and Sewer, continue to build their new subdivision and want to place the burden of new and/or upgraded sewer facilities on their existing customers. In a "normal" environment, a fee of \$500-\$1000 or more would be assessed for each new sewer service and paid to the city or county. Of course, with Far West, the Schecherts would be paying this fee to themselves because they have a monopoly of almost all business here in the Foothills.

Do the purchasers of these new lots in the Foothills pay a sewer connection fee and if they do, how much? If new sewer facilities need to be upgraded, we feel the majority of these costs should be borne by new customers connecting to the sewer system.

\*End of Complaint\*

**Utilities' Response:**

na

\*End of Response\*

**Investigator's Comments and Disposition:**

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards Far West Water & Sewer, Inc.- Docket No. WS-03478A-08-0454. FILE CLOSED

\*End of Comments\*

Date Completed: 2/17/2009

Opinion No. 2009 - 76473

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2/13/69

In regard to the "Rubbish  
without a gun" proposed sewer  
rate increase <sup>181</sup> The Snowbirds  
already pay for sewer when we  
are not even here. <sup>3rd</sup> How  
can we be sure this increase  
is not going to pay for any  
of the fees for the legal messes  
the water company has gotten  
itself up to ???

Solution to the Company  
(OVER)

over - Go to Obama for the  
helmet money - everyone else  
is! - Your surname is  
not what that needs -

Harry J. Turner  
13479 E. 48th St.  
Glenview, Az. 85367  
OK - 345-2730

2/13/09

Docket No. WS-03478A-08-0454

To Whom It May Concern:

We are residents in the foothills of "Far West Water: Sewer" in Yuma, Az. District.

We are not in favor of the 214 percent raise of the sewer rates over 3 years which are too expensive and not affordable.

Sincerely,

Norman: C. Landi  
Sharon  
13876 E. 54th Ave  
Yuma, Az. 85367

# Arizona Corporation Commission Public Comment Form

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

Step 2

YOUR NAME AL/PAT BATHGER		DATE FEB. 14/09
ADDRESS, CITY, STATE AND ZIP 11322 S. AVE. 12E, SITE #245, Yuma, AZ 85367		YOUR PHONE NUMBER (928) 314-0230
DOCKET YOU WISH TO COMMENT ON: SEWER RATE INCREASE		DOCKET NUMBER W/S-03478A-08-0454
CASE OR UTILITY NAME Far West Water & Sewer, Inc.		YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS alimbathger@shaw.ca (APR 15 to OCT 15)		

Step 3

ENTER YOUR COMMENTS HERE:

PROPOSED INCREASE IS VERY UNREASONABLE  
- WE ARE ON A FIXED (RETIRE) INCOME AND CAN'T AFFORD THIS INCREASE  
- SINCE WE WERE NOT ADVISED THAT THIS UNREASONABLE INCREASE WILL BE PROPOSED, BEFORE PURCHASING OUR HOME, WILL FAR WEST WATER & SEWER INC. REIMBURSE (PURCHASE) OUR HOME SHOULD THIS PROPOSED RATE INCREASE BE APPROVED. I'M SURE IT WILL NOT BE SELLERS BECAUSE WE ARE SNOWBIRDS (6 MONTH RESIDENTS) THIS TRANSLATE INTO AN ACTUAL 500% INCREASE

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;

You may e-mail it as an attachment to:  
mailmaster@azcc.gov

# Arizona Corporation Commission Public Comment Form

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## Step 2

YOUR NAME <i>Thomas + Tammy Pal</i>	DATE <i>12 Feb 2009</i>
ADDRESS, CITY, STATE AND ZIP <i>14190 E. 49th Ln Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>360-317-7200</i>
DOCKET YOU WISH TO COMMENT ON: <i>sewer rate increase</i>	DOCKET NUMBER <i>WS-03478A-08-0454</i>
CASE OR UTILITY NAME <i>Far West Water + Sewer, Inc.</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>tpal@pal-enterprises.com</i>	

## Step 3

ENTER YOUR COMMENTS HERE:

*This rate hike is extortion! Most of the residents in Foothills are here only in the winter - This company is grossly mismanaged. The Schechter family (and their business partners) have a <sup>financial</sup> stranglehold on the Foothills community that needs to be broken.*

*Vote NO!!!*

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

This form may be completed electronically, printed and mailed to:  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;

or

You may e-mail it as an attachment to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

# Arizona Corporation Commission Public Comment Form

## Step 1

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## Step 2

YOUR NAME <b>GENE W. MILLER</b>	DATE <b>2/12/09</b>
ADDRESS, CITY, STATE AND ZIP <b>11322 S AVE 12E #76 YUMA AZ 85367</b>	YOUR PHONE NUMBER <b>608-572-0295</b>
DOCKET YOU WISH TO COMMENT ON: <b>sewer rate increase</b>	DOCKET NUMBER <b>WS-03478A-08-0154</b>
CASE OR UTILITY NAME <b>Far West Water + Sewer, Inc.</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

## Step 3

ENTER YOUR COMMENTS HERE:

**Reasons for NOT increasing rates -**

- ① We are on a fixed income
- ② We are only here 6 mo of the year
- ③ It's not our fault that your company is having multiple problems with some of your new projects in the works. We should not be forced to finance those problems.

If you need additional space for your comments, please use the continuation page below.

## Step 4

This form may be completed electronically, printed and mailed to:  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;

or

You may e-mail it as an attachment to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)



# Arizona Corporation Commission Public Comment Form

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumer Services Assistance Form for complaints, inquiries or general inquiries.



Rose Breen  
11322 S Avenue 12 E Lot 4  
Yuma AZ 85367-6638

YOUR NAME <i>Charles Breen</i>	DATE <i>2-12-09</i>
ADDRESS, CITY, STATE AND ZIP <i>11322 S Ave 12 E Yuma AZ</i>	YOUR PHONE NUMBER <i>763-232-6505</i>
DOCKET YOU WISH TO COMMENT ON: <i>sewer rate increase</i>	DOCKET NUMBER <i>WS-03478A-08-0454</i>
CASE OR UTILITY NAME <i>Far West Water + Sewer, Inc.</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS 	

Step 3

ENTER YOUR COMMENTS HERE:

*we are retired and on a fixed income. we already pay plenty for everything else we cannot afford to pay this outrageous price for sewer. we only live in the area for 6 mo.s we are only using sewer for 6 months.*

*If you need additional space for your comments, please use the continuation page below.*

Step 4

This form may be completed electronically, printed and mailed to:  
 Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
 Phoenix, Arizona 85007;

or

You may e-mail it as an attachment to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

# Arizona Corporation Commission Public Comment Form

## Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number. Comments are filed in the docket promptly. Please use the Commission's Public Comment Form for complaints, inquiries or general inquiries.

Mr. Richard A. Mastriano  
16300 E. Maud Rd.  
Palmer, AK 99645

## Step 2



YOUR NAME <b>Richard A. Mastriano</b>	<b>2-10-2007</b>
ADDRESS, CITY, STATE AND ZIP <b>#187 Rancho Rialto 11322 S. Ave 12E, Vuma AZ.</b>	YOUR PHONE NUMBER <b>907-354-8690</b>
DOCKET YOU WISH TO COMMENT ON: <b>sewer rate increase</b>	DOCKET NUMBER <b>WS-03478A-08-0154</b>
CASE OR UTILITY NAME <b>Far West Water + Sewer, Inc.</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS	

## Step 3

ENTER YOUR COMMENTS HERE:

AS A SNOW BIRD ON A FIXED INCOME, I PROTEST THE HUGE INCREASE ASKED FOR BY FAR WEST WATER AND SEWER. IT AMOUNTS TO ALMOST 300% OVER 3 YEARS. NOT ONLY AM I REQUIRED TO PAY WHILE I LIVE HERE BUT THEY COLLECT IT WHILE I AM GONE. THAT IS WAY TOO MUCH.

If you need additional space for your comments, please use the continuation page below.

## Step 4

This form may be completed electronically, printed and mailed to:  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;

OR

You may e-mail it as an attachment to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

# Arizona Corporation Commission Public Comment Form

## Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

## Step 2

YOUR NAME <b>Irene &amp; Donald Chapman</b>	DATE <b>2/12/2009</b>
ADDRESS, CITY, STATE AND ZIP <b>13209 S. Onammi Ave., Yuma, Arizona 85367</b>	YOUR PHONE NUMBER <b>(928) 305-1097</b>
DOCKET YOU WISH TO COMMENT ON: <b>Far West Sewer increase</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>Far West Water &amp; Sewer Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>fraser2514@shaw.ca</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

This is to advise you that we are definitely against any increase in our sewer services. We only use the sewer service for 5 1/2 months of the year yet we are still paying the \$20.00 charge for 12 months of the year. This I can handle as we have to help in paying for maintenance, but for a 200% increase this is absolutely outrageous. The system they have cannot handle the lots and homes that are already here, yet the Schechert family continues to develop more land. There are many lots in the Foothills that are not hooked up to this sewer system. If this had been done in a more organized way in the beginning everyone would have been on a sewer system instead of a field system for much of the earlier development in the Foothills of Yuma. Then some planning would have gone into the system rather than now making a few foot a hefty bill. They should have set money aside when they sold the lots in order to make sure they could have clean water output from the sewer plants.

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

*This form may be completed electronically, printed and mailed to:*  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;  
or

*You may e-mail it as an attachment to:*  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

# Arizona Corporation Commission Public Comment Form

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the for  
complaints, inquiries or general inquiries.

YOUR NAME <b>FERGUSON, Loy A.</b>	DATE <b>28 JAN 2009</b>
ADDRESS, CITY, STATE AND ZIP <b>13644 E. 52ND DRIVE, YUMA, AZ 85367</b>	YOUR PHONE NUMBER <b>707-489-8397</b>
DOCKET YOU WISH TO COMMENT ON: <b>sewer rate increase</b>	DOCKET NUMBER <b>15-03478A-08-0454</b>
CASE OR UTILITY NAME <b>Far West Water + Sewer, Inc.</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>loy@fergie@hotmail.com</b>	

ENTER YOUR COMMENTS HERE:

**TOO MUCH INCREASE IF IT WAS NOT FOR  
FWW HAVING A MONOPOLY. I WOULD GO  
THE EXTRA EXPENSE AND PUT IN A  
SEPTIC SYSTEM**

If you need additional space for your comments, please use the continuation page below.

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;

You may e-mail it as an attachment to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

# Arizona Corporation Commission Public Comment Form

Step 1

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Step 2



Jim & Maureen Redmon  
11322 S. Ave. 12E  
#252  
Yuma, AZ 85367

YOUR NAME <i>Jim &amp; Maureen Redmon</i>	DATE <i>2-9-09</i>
ADDRESS, CITY, STATE AND ZIP <i>11322 So. Ave 12E #252 Rancho Rialto</i>	YOUR PHONE NUMBER <i>928-210-1203</i>
DOCKET YOU WISH TO COMMENT ON: <i>sewer rate increase</i>	DOCKET NUMBER <i>WS-03478A-08-0454</i>
CASE OR UTILITY NAME <i>Far West Water + Sewer, Inc.</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

*1st There's absolutely no way any one or any company could be so far behind in their finances as to be asking for a 2 or 3 hundred percent increase. If they are that far behind, then their management should have been replaced long ago.*

*2nd also, there's no way I could afford to live where I do on a fixed income paying those prices.*

*Signed Jim Redmon*

*If you need additional space for your comments, please use the continuation page below.*

Step 4

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## Step 2

YOUR NAME <i>WILLIAM JONES</i>	DATE <i>2-11-09</i>
ADDRESS, CITY, STATE AND ZIP <i>3426 S PUESTA DEL SOL, YUMA, AZ 85365</i>	YOUR PHONE NUMBER <i>360-970-2508</i>
DOCKET YOU WISH TO COMMENT ON: <i>FARWEST WATER &amp; SEWER RATE INCREASE</i>	DOCKET NUMBER <i>WS-03478A-08-0454</i>
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

## Step 3

ENTER YOUR COMMENTS HERE:

*This is a ridiculous increase amount especially for <sup>the</sup> large majority of FarWest customers who are only using services 2-6 months each year*

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## Step 2

YOUR NAME <b>JOHN &amp; MARILEEN MOSER</b>	DATE <b>1-12-09</b>
ADDRESS, CITY, STATE AND ZIP <b>12511 E. 47TH DR. YUMA, AZ, 85367</b>	YOUR PHONE NUMBER <b>928-342-0271</b>
DOCKET YOU WISH TO COMMENT ON: <b>FARWEST WATER &amp; SEWER RATE INCREASE</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>FARWEST WATER &amp; SEWER</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>LADYJOMAR@ROADRUNNER.COM</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

We want to protest the huge increase in our Water and Sewer bills that you are proposing. We are property owners here in the Foothills. We are only here for 5 months out of the year, but, we have to pay for all 12 months. That is bad enough, but the increase you are asking for is criminal. How can you expect people on a fixed income to meet your demands? You have overbuilt and are still selling property and selling houses. If you can't take care of the ones that are already here, why do you keep on building?

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## Step 2

YOUR NAME <i>Ray &amp; Lori Gollner</i>	DATE <i>2-12-09</i>
ADDRESS, CITY, STATE AND ZIP <i>13830 E. 50th Drive Yuma AZ 85367</i>	YOUR PHONE NUMBER <i>503-951-1666</i>
DOCKET YOU WISH TO COMMENT ON: <i>sewer rate increase</i>	DOCKET NUMBER <i>WS-03478A-08-0457</i>
CASE OR UTILITY NAME <i>Far West Water + Sewer, Inc.</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>ak.norush@gmail.com</i>	

## Step 3

ENTER YOUR COMMENTS HERE:

*What is Far West Water and Sewer company's justification for a 300% increase in charges while asking for a 500% decrease in the effluent rate?*

*This rate increase will create a substantial burden for those on a fixed income!*

*If you need additional space for your comments, please use the continuation page below.*

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## Step 2

YOUR NAME <b>Glenn E Fink + Nadine Fink</b>	DATE <b>Feb 12, 2009</b>
ADDRESS, CITY, STATE AND ZIP <b>13625 E 53rd Street, Yuma, AZ 85367</b>	YOUR PHONE NUMBER <b>928-345-4706</b>
DOCKET YOU WISH TO COMMENT ON: <b>sewer rate increase</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>Far West Water + Sewer, Inc.</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

## Step 3

ENTER YOUR COMMENTS HERE:

<p>Who is paying for the water for dust protection on Big Tank on Foot Hills Blvd. Why do we have to pay sewage charge when we are not here MAY to November. I want to pay for our Sewer + water when we BAUGHT our property. You are making money on 3 golf courses. Why wasn't this included in the permit for the developer. H+S Development. Surely you could have seen the need for this when the lots were being sold. I think you should go to the developer. They are the ones who have made the money on the lots that made it necessary for the sewer plant</p>
---

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## Step 2

YOUR NAME <b>George and Lynna Klier</b>	DATE <b>2/12/2009</b>
ADDRESS, CITY, STATE AND ZIP <b>13432 S. Drucilla Lane, Yuma, AZ. 85367</b>	YOUR PHONE NUMBER <b>(928) 345-1242</b>
DOCKET YOU WISH TO COMMENT ON: <b>WS-03478A-08-0454</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>LKlier44@aol.com</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

It is outrageous that Far West wants to increase our rates by 300% over the next 3 years.

We are winter visitors, who came to Yuma because it is more reasonable, economically, to live here than most other areas of the Southwest. We built a small home in the Foothills, less than 576 square feet in size. It is one bedroom and has one bath. We are only here 5 months, or less, each year because we travel in an RV. About 3 years ago, Far West raised our sewer fees over 100% without a hearing in order to charge us year round.

Far West tells us the reason for the increase is the Arizona state mandates requiring the water output at the treatment plants to be cleaner. Far West had to know the state of

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**Arizona Corporation Commission**  
**Public Comment Form**  
**Continuation Page**

CONTINUE YOUR COMMENTS HERE:

Arizona was going to require the new standards for clean water output from the sewer plants long before they decided to spend money on the new developments and projects. We are already paying for the old treatment plant and do not think it is fair to increase our rates to help pay for the new one. We will not get any benefit from this new plant.

We feel strongly enough to voice our complaints and concerns, publicly and will attend the meeting scheduled in Yuma, AZ, March 5, 2009. This request from Far West to the ACC must be denied. Unfortunately, we will not be able to attend the public hearing on July 29, 2009 in Phoenix.

*Mr + Mrs. George M. Klee*

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## Step 2

YOUR NAME <b>Philip Whitenton</b>	DATE <b>2-12-09</b>
ADDRESS, CITY, STATE AND ZIP <b>115873 Dorothy Dr Yuma AZ</b>	YOUR PHONE NUMBER <b>928 305 0776</b>
DOCKET YOU WISH TO COMMENT ON: <b>Proposed Rate increase for Far West Water &amp; Sewer</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer, Yuma Arizona</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>P.WHITENTON@MSN.COM</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

BASED ON THE FOLLOWING INFORMATION, we the customers of Far West Water and Sewer Co., would like to ask the Arizona Corporation Commission to NOT APPROVE the application submitted by Far west water and Sewer Company. Docket No. WS-03478A-08-0454.

A. Far West provides water and sewer services to the Foothills area east of Yuma. There are approximately 8000 residential and commercial customers in this unincorporated area of Yuma County, who would receive a rate increase of over 200% over a period of three years. Once approved this new rate will be the permanent rate and will continue until Far West decides to raise the rates again.

Please see the Next 2 Pages

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## Step 2

YOUR NAME <b>Michael &amp; Kellie Stills</b>	DATE <b>2-12-09</b>
ADDRESS, CITY, STATE AND ZIP <b>11614 S GLENWOOD AVE YUMA, AZ 85367</b>	YOUR PHONE NUMBER <b>(928) 345-0869</b>
DOCKET YOU WISH TO COMMENT ON: <b>Proposed Rate increase for Far West Water &amp; Sewer</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer, Yuma Arizona</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>SUSBIH1 @ AOL.COM</b>	

## Step 3

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## Step 2

YOUR NAME <i>Margaret Dowty</i>	DATE <i>2-12-09</i>
ADDRESS, CITY, STATE AND ZIP <i>P.O. Box 891, Seahurst, WA 98062</i>	YOUR PHONE NUMBER <i>206-243-0620</i>
DOCKET YOU WISH TO COMMENT ON: <b>Proposed Rate increase for Far West Water &amp; Sewer</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer, Yuma Arizona</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>pamlarrydowty@msn.com</i>	

## Step 3

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## Step 2

YOUR NAME <b>RON &amp; MICHELLE HOBILL</b>	DATE <b>2-14-09</b>
ADDRESS, CITY, STATE AND ZIP <b>125 N E 45<sup>TH</sup> DR YUMA AZ 85367</b>	YOUR PHONE NUMBER <b>951 522 8786</b>
DOCKET YOU WISH TO COMMENT ON: <b>Proposed Rate increase for Far West Water &amp; Sewer</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer, Yuma Arizona</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

## Step 3

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YOUR NAME <b>HAROLD GREEN</b>	 Ms. Diana Green 11541 S Dawn Dr Yuma, AZ 85367	DATE <b>2-12-09</b>
ADDRESS, CITY, STATE AND ZIP <b>11541 S DAWN DRIVE</b>	YOUR PHONE NUMBER <b>928 345-0292</b>	
DOCKET YOU WISH TO COMMENT ON: <b>Proposed Rate increase for Far West Water &amp; Sewer</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>	
CASE OR UTILITY NAME <b>Far West Water and Sewer, Yuma Arizona</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>	
YOUR E-MAIL ADDRESS <b>N/A</b>		

## Step 3

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## Step 2

YOUR NAME <b>JACK D MITCHELL &amp; NANCY L</b>	DATE <b>FEB 13 2009</b>
ADDRESS, CITY, STATE AND ZIP <b>12727 E 47 DR Yuma AZ 85367</b>	YOUR PHONE NUMBER <b>928-305-6928</b>
DOCKET YOU WISH TO COMMENT ON: <b>Proposed Rate increase for Far West Water &amp; Sewer</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer, Yuma Arizona</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>N/A</b>	

## Step 3

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# **Arizona Corporation Commission**

## **Public Comment Form**

### **Continuation Page**

CONTINUE YOUR COMMENTS HERE:

B. Far West Water and Sewer Co and H&S Developers has been fined and is required to pay penalties, for numerous repeated alleged water and air quality violations dating back as far as 1989 and as recently as the 50 counts filed September 9, 2009 that could amount to a judgment of millions of dollars. H & S Developers is also named because it provided the services until forming Far West as a separate company in 1998 and transferring drinking water and wastewater facilities ownership to the new company.

C. In 2006 Farwest Water & Sewer finally came in to compliance with ADEQ. The company has now since expanded its lagoon by 300%. We speculate that this effort was only put forth to compensate for the recent Subdivision that H&HS Development Co. just started.

D. H & S Development Co. recently opened El Rancho Encantado a new subdivision of RV Homes which consists of 219 sites with two RV hookups including Electrical service, sewer dump & water on each site. This is phase one of the project with two more phases to come. We question whether or not this latest request for a rate increase is designed to help pay for the new Wastewater Plant needed to support this new development?

E. Winter Residents currently flock to Yuma because of the weather, and because it is economically feasible to maintain a second home here. Winter residents increase Yuma's population each year by more than 80,000 people with the majority living in the Foothills. This population will be especially affected by this increase because for 6-8 months out of the year they pay for their sewer fees despite being unable to flush their toilets because they have returned to their primary residence.

F. Of the Year round Foothills residents there is still a large majority of Retirees living on a fixed income. Many more are the working class. If the proposed increase passes it would only succeed in further devastating the local economy. There are many folks who live paycheck to paycheck as it is. A fee increase as proposed could potentially force many people to sell or foreclose. With the housing market as it is today, this will only add to the declining economy.

#### **In Conclusion**

- We don't feel that Current customers should incur the costs necessary to cover a new Wastewater Plant needed to compensate for future growth. At most this cost should be absorbed by impact fees on the new lots being developed.
- We believe they have not suggested this because it would reduce the parent Company's building profits, in part due to the recession limiting the builder's inability to charge more than the market will bear.
- We further feel that this increase is also being requested as a direct result of negligence on the part of the Water Company, Farwest Water & Sewer. It appears as if they were negligent in poor planning to prevent numerous ADEQ violations.

Continued on the Next Page.

# **Arizona Corporation Commission**

## **Public Comment Form**

### **Continuation Page**

CONTINUE YOUR COMMENTS HERE:

- We the customers of Farwest do not feel that is a cost that should be transferred to current customers.
- We feel that Far West Water and Sewer Co. should have maintained the current facilities as repeated violations were submitted since 1990 from ADEQ as well as the September 9, 2008, 49 page complaint in Maricopa County Superior Court in which 50 counts were filed against these companies for wastewater violations. In 2006 the plant finally came into compliance with ADEQ receiving permission to allow more hookups. Maintaining is what the company should have focused on, but instead they recently increased their lagoon by 300 percent.

THEREFORE, we feel that this enormous increase is not justified. We the current owners feel that the extra charges requested are to aid H&S Developers and Far West Water & Sewer in paying Settlements incurred due to a law suit and penalties owed to ADEQ for lack of safety. We also feel it is possible that Farwest is trying to offset the costs incurred by the parent Companies new development on 48th Street. Their lack of sales and poor investments are not our responsibility. Farwest and H&S Developers, for years should have been investing their revenues in maintaining the system they have in place. If that had been the case they would not be requesting this aid currently.

Other Cities in Arizona\* have been investigated and it has been found that they have seen rate increases of 5-9.5%. A small percentage is acceptable and necessary, but 200+% IS NOT. We the customers cannot afford this increase. We hope you will consider our concerns and VOTE NAY on this application. Thank You!

Dated this 12th day of February, 2009

\*Average Sewer Rates around Arizona:

Sierra Vista (Rate increase of 5% total initiated Jan. 1, 2009): \$14.68/month

Tucson: \$23.61/month Rate Increase of 9.5% initiated July 1, 2008

Phoenix: \$28.50/month Proposed Rate increase of 5%

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YOUR NAME <b>Steven E Raabe</b>	DATE <b>2/12/2009</b>
ADDRESS, CITY, STATE AND ZIP <b>14643 E 48TH Drive</b>	YOUR PHONE NUMBER <b>(775) 722-0140</b>
DOCKET YOU WISH TO COMMENT ON: 	DOCKET NUMBER <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>Far West Sewer</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>sjraabe@sbcglobal.net</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

Thank you for the chance to comment on this proposed rate increase.

My wife and I own a lot with a small home on it. Like the majority of the foothills residents we only spend four to five winter months here. Though we do not contribute sewage or waste water to the system for most of the year, we are required to pay monthly fees regardless.

The monthly rates currently in effect in Foothills are consistent with our rates in our home town in Nevada. This fact makes me wonder what has prompted a request for a 200% increase?

Could it be that new property hookups are not paying an equitable fee?

Does the company that owns Far West Sewer, and I am told, also happens to own, +

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## Step 4

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**Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;**

or

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**Arizona Corporation Commission  
Public Comment Form  
Continuation Page**

CONTINUE YOUR COMMENTS HERE:

develop, and sell most of the property in this area, not charge property hookup fees in order to keep lot prices down?

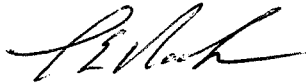
Is this the result of a lawsuit or potential lawsuit related to the deaths of two Far West Sewer employees who were killed in a sewer accident recently?

I must admit I could be better informed on this issue and trust that the Commission will get to the bottom of this rate request.

The fact that we must pay sewer fees while residing on our property is understandable. Paying monthly fees for the months we are not on our property is also understandable, I think, but a sewer rate increase request of 200% is not understandable and hints of fraud, deceit, or incompetence.

Something smells in this substantial rate request and I am not so sure it's sewage!

Thank you,

A handwritten signature in black ink, appearing to read 'Steve Raabe', written in a cursive style.

Steve Raabe

# Arizona Corporation Commission Public Comment Form

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## Step 2

YOUR NAME <i>Harro D. Thom, /ten</i>	DATE <i>2-12-09</i>
ADDRESS, CITY, STATE AND ZIP <i>11639 S. Dorothy Dr. Yuma AZ 85367</i>	YOUR PHONE NUMBER <i>928-305-6845</i>
DOCKET YOU WISH TO COMMENT ON: <b>Proposed Rate increase for Far West Water &amp; Sewer</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer, Yuma Arizona</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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YOUR NAME <b>Robert Horton</b>	DATE <b>FEB 13/09</b>
ADDRESS, CITY, STATE AND ZIP <b>11595 S GLENWOOD AVE YUMA, AZ 85367</b>	YOUR PHONE NUMBER <b>928-305-1599</b>
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**BANDERSON**  
11553 So DAWN Dr  
Yuma Az 85367

YOUR NAME <b>Bette ANDERSON</b>	DATE <b>2/12/09</b>
ADDRESS, CITY, STATE AND ZIP <b>11553 So DAWN Dr.</b>	YOUR PHONE NUMBER <b>928-345-1122</b>
DOCKET YOU WISH TO COMMENT ON: <b>Proposed Rate increase for Far West Water &amp; Sewer</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer, Yuma Arizona</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
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**\*\*** City of Yuma Sewer Rate is \$56.12 per two (2) month period

Another concern is how can this issue not have been disclosed & discussed long before this filing?

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YOUR NAME <i>James &amp; Catherine Rose</i>	DATE <i>2-13-2009</i>
ADDRESS, CITY, STATE AND ZIP <i>14359 E 50<sup>th</sup> St, Yuma Az 85367</i>	YOUR PHONE NUMBER <i>303-249-6202</i>
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YOUR NAME <i>THOMAS E GILBERTZ</i>	DATE <i>02/12/09</i>
ADDRESS, CITY, STATE AND ZIP <i>13339 S Oquirrh Ave Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>928-345-0921</i>
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Continued on the Next Page.

# **Arizona Corporation Commission**

## **Public Comment Form**

### **Continuation Page**

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Dated this 12th day of February, 2009

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Step 1

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Step 2

YOUR NAME Ivan & Margaret Sparks		DATE 2/12/09
ADDRESS, CITY, STATE AND ZIP 11528 S. Glenwood Ave. Yuma AZ 85361		YOUR PHONE NUMBER 928-342-0425
DOCKET YOU WISH TO COMMENT ON: Proposed Rate Increase for Far West Water & Sewer		
CASE OR UTILITY NAME Far West Water and Sewer, Yuma Arizona		DOCKET NUMBER WS-03478A-08-0454
YOUR E-MAIL ADDRESS NONE		YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input type="radio"/>

Step 3

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Step 4

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**Arizona Corporation Commission**  
**Public Comment Form**  
**Continuation Page**

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YOUR NAME <b>J. HIBBARD</b>	DATE <b>FEB 12/09</b>
ADDRESS, CITY, STATE AND ZIP <b>12716 E-47TH DR YUMA AZ 85367</b>	YOUR PHONE NUMBER <b>928-342-6309</b>
DOCKET YOU WISH TO COMMENT ON: <b>Proposed Rate increase for Far West Water &amp; Sewer</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer, Yuma Arizona</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>JANIS.HIBBARD@HOTMAIL.COM</b>	

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# **Arizona Corporation Commission**

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D. R. & P. L. Bachmann  
732 Summitview #678  
Yakima, WA 98902

YOUR NAME <b>David R &amp; Penney L Bachmann</b>	<b>02/12/09</b>
ADDRESS, CITY, STATE AND ZIP <b>13331 S. Onammi Av, Yuma</b>	YOUR PHONE NUMBER <b>509 961 8934</b>
DOCKET YOU WISH TO COMMENT ON: <b>Proposed Rate increase for Far West Water &amp; Sewer</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
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YOUR NAME <i>Leonard P Kjos + Jeni Kjos</i>	DATE <i>2-13-09</i>
ADDRESS, CITY, STATE AND ZIP <i>14365 E 50th St.</i>	YOUR PHONE NUMBER <i>208-661-3599</i>
DOCKET YOU WISH TO COMMENT ON: Proposed Rate increase for Far West Water & Sewer	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME Far West Water and Sewer, Yuma Arizona	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS  Mr Leonard Kjos 14365 E 50th St Yuma AZ 85367-8296	

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YOUR NAME <i>RAUL J. SOKIA</i>	DATE <i>FEB. 14, 2009</i>
ADDRESS, CITY, STATE AND ZIP <i>13395 E. 5th Ave. Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>928 342-7602</i>
DOCKET YOU WISH TO COMMENT ON: <i>Proposed Rate increase for Far West Water &amp; Sewer</i>	DOCKET NUMBER <i>WS-03478A-08-0454</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer, Yuma Arizona</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
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Continued on the Next Page.

# **Arizona Corporation Commission**

## **Public Comment Form**

### **Continuation Page**

CONTINUE YOUR COMMENTS HERE:

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Dated this 12th day of February, 2009

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2

YOUR NAME <i>Loren K. Brown - Margie A. Brown</i>	DATE <i>2-14-09</i>
ADDRESS, CITY, STATE AND ZIP <i>13620 E 49th Lane Yuma, Az. 85367</i>	YOUR PHONE NUMBER <i>928-365-9190</i>
DOCKET YOU WISH TO COMMENT ON: <b>Proposed Rate increase for Far West Water &amp; Sewer</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer, Yuma Arizona</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>LKB8488@Earthlink.net</i>	

3

ENTER YOUR COMMENTS HERE.

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4

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# Arizona Corporation Commission

## Public Comment Form

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*Loren K. Brown*  
*Margie A. Brown*

# Arizona Corporation Commission

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### Step 2

YOUR NAME <b>CAROLE R. WELLS</b>	DATE <b>2-14-09</b>
ADDRESS, CITY, STATE AND ZIP <b>13394 E. 54TH DR. YUMA, AZ 85367</b>	YOUR PHONE NUMBER <b>928-345-0336</b>
DOCKET YOU WISH TO COMMENT ON: <b>Proposed Rate increase for Far West Water &amp; Sewer</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer, Yuma Arizona</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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# **Arizona Corporation Commission**

## **Public Comment Form**

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**Arizona Corporation Commission**  
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*Garrett R. Wells*

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YOUR NAME <i>Omer B. Gifford</i>	DATE <i>Feb. 13, 2009</i>
ADDRESS, CITY, STATE AND ZIP <i>13322 E. 5th Dr. - Yuma, AZ. 85367</i>	YOUR PHONE NUMBER <i>928-345-0268</i>
DOCKET YOU WISH TO COMMENT ON: <i>Proposed Rate increase for Far West Water &amp; Sewer</i>	DOCKET NUMBER <i>WS-03478A-08-0454</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer, Yuma Arizona</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>Omer b1@msn.com</i>	

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# **Arizona Corporation Commission**

## **Public Comment Form**

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Continued on the Next Page.

# Arizona Corporation Commission

## Public Comment Form

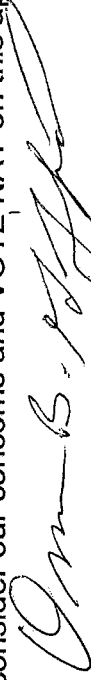
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### Step 2

YOUR NAME <i>JOHN + SHIRLEY FIX</i>	DATE <i>FEB 14 2009</i>
ADDRESS, CITY, STATE AND ZIP <i>13757 S. AVE 14E. YUMA AZ 85367</i>	YOUR PHONE NUMBER <i>928-345-9710</i>
DOCKET YOU WISH TO COMMENT ON: <i>Proposed Rate increase for Far West Water &amp; Sewer</i>	DOCKET NUMBER <i>WS-03478A-08-0454</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer, Yuma Arizona</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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YOUR NAME <i>Charleann North</i>	DATE <i>2-13-09</i>
ADDRESS, CITY, STATE AND ZIP <i>14369 E. 50th Street Yuma 85367</i>	YOUR PHONE NUMBER <i>928-345-9741</i>
DOCKET YOU WISH TO COMMENT ON: Proposed Rate increase for Far West Water & Sewer	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME Far West Water and Sewer, Yuma Arizona	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/> <i>NO</i>
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**Arizona Corporation Commission**  
**Public Comment Form**  
**Continuation Page**

CONTINUE YOUR COMMENTS HERE:

- We the customers of Farwest do not feel that is a cost that should be transferred to current customers.
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Dated this 12th day of February, 2009

\*Average Sewer Rates around Arizona:

Sierra Vista (Rate increase of 5% total initiated Jan. 1, 2009): \$14.68/month

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# Arizona Corporation Commission Public Comment Form

## Step 1

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## Step 2

YOUR NAME <i>Mr. &amp; Mrs. Glenn R. Mueller</i>	DATE <i>2-12-09</i>
ADDRESS, CITY, STATE AND ZIP <i>14400 E. 50th St Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>971-230-8659</i>
DOCKET YOU WISH TO COMMENT ON: <b>Proposed Rate increase for Far West Water &amp; Sewer</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer, Yuma Arizona</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>57647 Cedar Spg. Dr. Scappoose, OR 97056</i>	

## Step 3

ENTER YOUR COMMENTS HERE:

BASED ON THE FOLLOWING INFORMATION, we the customers of Far West Water and Sewer Co., *therefore* would like to ask the Arizona Corporation Commission to NOT APPROVE the application submitted by Far west water and Sewer Company. Docket No. WS-03478A-08-0454.

A. Far West provides water and sewer services to the Foothills area east of Yuma. There are approximately 8000 residential and commercial customers in this unincorporated area of Yuma County, who would receive a rate increase of over 200% over a period of three years. Once approved this new rate will be the permanent rate and will continue until Far West decides to raise the rates again.

Please see the Next 2 Pages +

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## Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;  
or

*You may e-mail it as an attachment to:*  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

# **Arizona Corporation Commission**

## **Public Comment Form**

### **Continuation Page**

CONTINUE YOUR COMMENTS HERE:

B. Far West Water and Sewer Co and H&S Developers has been fined and is required to pay penalties, for numerous repeated alleged water and air quality violations dating back as far as 1989 and as recently as the 50 counts filed September 9, 2009 that could amount to a judgment of millions of dollars. H & S Developers is also named because it provided the services until forming Far West as a separate company in 1998 and transferring drinking water and wastewater facilities ownership to the new company.

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D. H & S Development Co. recently opened El Rancho Encantado a new subdivision of RV Homes which consists of 219 sites with two RV hookups including Electrical service, sewer dump & water on each site. This is phase one of the project with two more phases to come. We question whether or not this latest request for a rate increase is designed to help pay for the new Wastewater Plant needed to support this new development?

E. Winter Residents currently flock to Yuma because of the weather, and because it is economically feasible to maintain a second home here. Winter residents increase Yuma's population each year by more than 80,000 people with the majority living in the Foothills. This population will be especially affected by this increase because for 6-8 months out of the year they pay for their sewer fees despite being unable to flush their toilets because they have returned to their primary residence.

F. Of the Year round Foothills residents there is still a large majority of Retirees living on a fixed income. Many more are the working class. If the proposed increase passes it would only succeed in further devastating the local economy. There are many folks who live paycheck to paycheck as it is. A fee increase as proposed could potentially force many people to sell or foreclose. With the housing market as it is today, this will only add to the declining economy.

#### **In Conclusion**

- We don't feel that Current customers should incur the costs necessary to cover a new Wastewater Plant needed to compensate for future growth. At most this cost should be absorbed by impact fees on the new lots being developed.
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**Arizona Corporation Commission**  
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### Step 2

YOUR NAME <b>ALBERT MARCEAR</b>	DATE <b>2-13-09</b>
ADDRESS, CITY, STATE AND ZIP <b>14404 E 54<sup>TH</sup> DR., YUMA AZ 85367</b>	YOUR PHONE NUMBER <b>928-247-0118</b>
DOCKET YOU WISH TO COMMENT ON: <b>Proposed Rate increase for Far West Water &amp; Sewer</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer, Yuma Arizona</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>ASMARCEAR @ MSN.COM</b>	

### Step 3

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**Arizona Corporation Commission  
Public Comment Form  
Continuation Page**

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# **Arizona Corporation Commission**

## **Public Comment Form**

### **Continuation Page**

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# Arizona Corporation Commission

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### Step 2

YOUR NAME <b>Arthur H &amp; Louise G. Keith</b>	DATE <b>2-14-09</b>
ADDRESS, CITY, STATE AND ZIP <b>12601 E 47th St, Yuma, AZ 85367</b>	YOUR PHONE NUMBER <b>1-541-941-6752</b>
DOCKET YOU WISH TO COMMENT ON: <b>Proposed Rate increase for Far West Water &amp; Sewer</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer, Yuma Arizona</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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# **Arizona Corporation Commission**

## **Public Comment Form**

### **Continuation Page**

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Continued on the Next Page.

**Arizona Corporation Commission**  
**Public Comment Form**  
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Dated this 12th day of February, 2009

*Arthur H Keith*      *Louise G Keith*

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## Step 2

YOUR NAME <b>MAX HOLLIS</b>	DATE <b>2-4-09</b>
ADDRESS, CITY, STATE AND ZIP <b>14672 E. 48<sup>TH</sup> DRIVE YUMA, AZ 85367</b>	YOUR PHONE NUMBER <b>928-671-1313</b>
DOCKET YOU WISH TO COMMENT ON: <b>Proposed Rate increase for Far West Water &amp; Sewer</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer, Yuma Arizona</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>MADMAXAZ@GMAIL.COM</b>	

## Step 3

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# **Arizona Corporation Commission**

## **Public Comment Form**

### **Continuation Page**

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## **Public Comment Form**

### **Continuation Page**

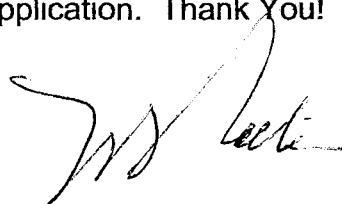
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## Step 2

YOUR NAME Edgar and Beth Chevalier	DATE 2-12-2009
ADDRESS, CITY, STATE AND ZIP 12811 E. 36th PL, Yuma, AZ 85367-5756	YOUR PHONE NUMBER 928-550-0074
DOCKET YOU WISH TO COMMENT ON: Proposed Rate increase for Far West Water & Sewer	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME Far West Water and Sewer, Yuma Arizona	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS 	

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Continued on the Next Page.

# **Arizona Corporation Commission**

## **Public Comment Form**

### **Continuation Page**

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## Step 2

YOUR NAME <b>JEFF HIGHAM / CHARLYNN FITZGERALD</b>	DATE <b>2/13/09</b>
ADDRESS, CITY, STATE AND ZIP <b>12677 E. 47TH DR YUMA 85367</b>	YOUR PHONE NUMBER <b>928-342-0858</b>
DOCKET YOU WISH TO COMMENT ON: <b>Proposed Rate increase for Far West Water &amp; Sewer</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer, Yuma Arizona</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>HIGHAM5HUT@YAHOO.COM</b>	

## Step 3

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# **Arizona Corporation Commission**

## **Public Comment Form**

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C.A. PETERSEN  
R.A. PETERSEN  
13337 S. ONAMMI AVE.  
YUMA, AZ 85367

YOUR NAME <b>CLAUDE A. PETERSEN</b>	DATE <b>2-13-09</b>
ADDRESS, CITY, STATE AND ZIP <b>13337 S. ONAMMI AVE</b>	YOUR PHONE NUMBER <b>928-503-7584</b>
DOCKET YOU WISH TO COMMENT ON: <b>Proposed Rate increase for Far West Water &amp; Sewer</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
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# **Arizona Corporation Commission**

## **Public Comment Form**

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YOUR NAME Harlan C. Nelson	DATE 2-13-09
ADDRESS, CITY, STATE AND ZIP 11639 S. Dawn Dr Yuma, AZ 85367	YOUR PHONE NUMBER 928-342-2065
DOCKET YOU WISH TO COMMENT ON: Proposed Rate increase for Far West Water & Sewer	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME Far West Water and Sewer, Yuma Arizona	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS _____	

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# **Arizona Corporation Commission**

## **Public Comment Form**

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**Arizona Corporation Commission  
Public Comment Form  
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*Clayton & Laura Howard  
13385 E 54<sup>th</sup> Drive  
Yuma, AZ 85367*

## Step 2

YOUR NAME <i>Clayton Howard &amp; Laura V. Howard</i>	DATE <i>Feb 12, 2009</i>
ADDRESS, CITY, STATE AND ZIP <i>13385 E 54<sup>th</sup> Drive</i>	YOUR PHONE NUMBER <i>928-342-1731</i>
DOCKET YOU WISH TO COMMENT ON: <i>Proposed Rate increase for Far West Water &amp; Sewer</i>	DOCKET NUMBER <i>WS-03478A-08-0454</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer, Yuma Arizona</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
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YOUR NAME <i>Jerrold &amp; Betty Hoing</i>	DATE <i>2-12-09</i>
ADDRESS, CITY, STATE AND ZIP <i>13384 E. 54<sup>th</sup> DR., Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>928-342-3560</i>
DOCKET YOU WISH TO COMMENT ON: <i>Proposed Rate increase for Far West Water &amp; Sewer</i>	DOCKET NUMBER <i>WS-03478A-08-0454</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer, Yuma Arizona</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
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Phoenix, Arizona 85007;  
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*You may e-mail it as an attachment to:*  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

# **Arizona Corporation Commission**

## **Public Comment Form**

### **Continuation Page**

CONTINUE YOUR COMMENTS HERE:

B. Far West Water and Sewer Co and H&S Developers has been fined and is required to pay penalties, for numerous repeated alleged water and air quality violations dating back as far as 1989 and as recently as the 50 counts filed September 9, 2009 that could amount to a judgment of millions of dollars. H & S Developers is also named because it provided the services until forming Far West as a separate company in 1998 and transferring drinking water and wastewater facilities ownership to the new company.

C. In 2006 Farwest Water & Sewer finally came in to compliance with ADEQ. The company has now since expanded its lagoon by 300%. We speculate that this effort was only put forth to compensate for the recent Subdivision that H&HS Development Co. just started.

D. H & S Development Co. recently opened El Rancho Encantado a new subdivision of RV Homes which consists of 219 sites with two RV hookups including Electrical service, sewer dump & water on each site. This is phase one of the project with two more phases to come. We question whether or not this latest request for a rate increase is designed to help pay for the new Wastewater Plant needed to support this new development?

E. Winter Residents currently flock to Yuma because of the weather, and because it is economically feasible to maintain a second home here. Winter residents increase Yuma's population each year by more than 80,000 people with the majority living in the Foothills. This population will be especially affected by this increase because for 6-8 months out of the year they pay for their sewer fees despite being unable to flush their toilets because they have returned to their primary residence.

F. Of the Year round Foothills residents there is still a large majority of Retirees living on a fixed income. Many more are the working class. If the proposed increase passes it would only succeed in further devastating the local economy. There are many folks who live paycheck to paycheck as it is. A fee increase as proposed could potentially force many people to sell or foreclose. With the housing market as it is today, this will only add to the declining economy.

#### **In Conclusion**

- We don't feel that Current customers should incur the costs necessary to cover a new Wastewater Plant needed to compensate for future growth. At most this cost should be absorbed by impact fees on the new lots being developed.
- We believe they have not suggested this because it would reduce the parent Company's building profits, in part due to the recession limiting the builder's inability to charge more than the market will bear.
- We further feel that this increase is also being requested as a direct result of negligence on the part of the Water Company, Farwest Water & Sewer. It appears as if they were negligent in poor planning to prevent numerous ADEQ violations.

Continued on the Next Page.

# **Arizona Corporation Commission**

## **Public Comment Form**

### **Continuation Page**

CONTINUE YOUR COMMENTS HERE:

- We the customers of Farwest do not feel that is a cost that should be transferred to current customers.
- We feel that Far West Water and Sewer Co. should have maintained the current facilities as repeated violations were submitted since 1990 from ADEQ as well as the September 9, 2008, 49 page complaint in Maricopa County Superior Court in which 50 counts were filed against these companies for wastewater violations. In 2006 the plant finally came into compliance with ADEQ receiving permission to allow more hookups. Maintaining is what the company should have focused on, but instead they recently increased their lagoon by 300 percent.

THEREFORE, we feel that this enormous increase is not justified. We the current owners feel that the extra charges requested are to aid H&S Developers and Far West Water & Sewer in paying Settlements incurred due to a law suit and penalties owed to ADEQ for lack of safety. We also feel it is possible that Farwest is trying to offset the costs incurred by the parent Companies new development on 48th Street. Their lack of sales and poor investments are not our responsibility. Farwest and H&S Developers, for years should have been investing their revenues in maintaining the system they have in place. If that had been the case they would not be requesting this aid currently.

Other Cities in Arizona\* have been investigated and it has been found that they have seen rate increases of 5-9.5%. A small percentage is acceptable and necessary, but 200+% IS NOT. We the customers cannot afford this increase. We hope you will consider our concerns and VOTE NAY on this application. Thank You!

Dated this 12th day of February, 2009

\*Average Sewer Rates around Arizona:

Sierra Vista (Rate increase of 5% total initiated Jan. 1, 2009): \$14.68/month

Tucson: \$23.61/month Rate Increase of 9.5% initiated July 1, 2008

Phoenix: \$28.50/month Proposed Rate increase of 5%

# Arizona Corporation Commission Public Comment Form

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2

YOUR NAME <b>FLOYD C. MENSING</b>	DATE <b>2-14-09</b>
ADDRESS, CITY, STATE AND ZIP <b>13597-E. 49 LANE, YUMA, AZ. 85367</b>	YOUR PHONE NUMBER <b>1-928-345-6690</b> <b>1-928-581-1517</b>
DOCKET YOU WISH TO COMMENT ON: <b>WS-034789-08-0454</b>	DOCKET NUMBER
CASE OR UTILITY NAME <b>Far West Water &amp; Sewer Foothills</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

3

ENTER YOUR COMMENTS HERE:

*I Floyd C. Mensing & Joyce mensing, any proposed any increase of any kind Far West is trying to do to the people in the Foothill area! Far West water and sewer charges to much now. People do not live here to year around even if they did, its still to much for the service. Why do they need 200% - I am on a fixed income 82 year old, I just can't see this cost going up so high. When a person is not using the service 6 to 8 months out they, why the Hell do we have to pay for a dead horse. I do not any sane person would tell Far West & sewer to get lost.*

If you need additional space for your comments. Please use the continuation page below.

This form may be completed electronically, printed and mailed to:  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;

You may e-mail it as an attachment to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)



# Arizona Corporation Commission Public Comment Form

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2

YOUR NAME <b>FLoyd C. Mensing</b>	DATE <b>2-14-09</b>
ADDRESS, CITY, STATE AND ZIP <b>13597-E. 49 LANE</b>	YOUR PHONE NUMBER <b>1-928-345-6690</b> <b>1-928-581-1517</b>
DOCKET YOU WISH TO COMMENT ON: <b>Proposed Rate increase for Far West Water &amp; Sewer</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>Far West Water and Sewer, Yuma Arizona</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

3

ENTER YOUR COMMENTS HERE:

**BASED ON THE FOLLOWING INFORMATION, we the customers of Far West Water and Sewer Co., would like to ask the Arizona Corporation Commission to NOT APPROVE the application submitted by Far west water and Sewer Company. Docket No. WS-03478A-08-0454.**

**A. Far West provides water and sewer services to the Foothills area east of Yuma. There are approximately 8000 residential and commercial customers in this unincorporated area of Yuma County, who would receive a rate increase of over 200% over a period of three years. Once approved this new rate will be the permanent rate and will continue until Far West decides to raise the rates again.**

**Please see the Next 2 Pages**

*If you need additional space for your comments, please use the continuation page below.*

4

*This form may be completed electronically, printed and mailed to:*  
**Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
 Phoenix, Arizona 85007;**

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[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

**Arizona Corporation Commission**  
**Public Comment Form**  
**Continuation Page**

B. Far West Water and Sewer Co and H&S Developers has been fined and is required to pay penalties, for numerous repeated alleged water and air quality violations dating back as far as 1989 and as recently as the 50 counts filed September 9, 2009 that could amount to a judgment of millions of dollars. H & S Developers is also named because it provided the services until forming Far West as a separate company in 1998 and transferring drinking water and wastewater facilities ownership to the new company.

C. In 2006 Farwest Water & Sewer finally came in to compliance with ADEQ. The company has now since expanded its lagoon by 300%. We speculate that this effort was only put forth to compensate for the recent Subdivision that H&HS Development Co. just started.

D. H & S Development Co. recently opened El Rancho Encantado a new subdivision of RV Homes which consists of 219 sites with two RV hookups including Electrical service, sewer dump & water on each site. This is phase one of the project with two more phases to come. We question whether or not this latest request for a rate increase is designed to help pay for the new Wastewater Plant needed to support this new development?

E. Winter Residents currently flock to Yuma because of the weather, and because it is economically feasible to maintain a second home here. Winter residents increase Yuma's population each year by more than 80,000 people with the majority living in the Foothills. This population will be especially affected by this increase because for 6-8 months out of the year they pay for their sewer fees despite being unable to flush their toilets because they have returned to their primary residence.

F. Of the Year round Foothills residents there is still a large majority of Retirees living on a fixed income. Many more are the working class. If the proposed increase passes it would only succeed in further devastating the local economy. There are many folks who live paycheck to paycheck as it is. A fee increase as proposed could potentially force many people to sell or foreclose. With the housing market as it is today, this will only add to the declining economy.

**In Conclusion**

- We don't feel that Current customers should incur the costs necessary to cover a new Wastewater Plant needed to compensate for future growth. At most this cost should be absorbed by impact fees on the new lots being developed.
- We believe they have not suggested this because it would reduce the parent Company's building profits, in part due to the recession limiting the builder's inability to charge more than the market will bear.
- We further feel that this increase is also being requested as a direct result of negligence on the part of the Water Company, Farwest Water & Sewer. It appears as if they were negligent in poor planning to prevent numerous ADEQ violations.

Continued on the Next Page.

February 14, 2009

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington Street  
Phoenix, AZ 85007

Re: Far West Water & Sewer Rate Increase

I am writing to strongly protest the sewer rate increase currently being requested by Far West Water & Sewer Company in Yuma, Arizona. This is outrageous. How can you even begin to seriously entertain allowing an almost 215% increase. The area that will be impacted by this request increase is home to a large number of senior citizens on a fixed income (whose annual COLA increases over 15 years would not even come close to the 214.5% increase they are requesting), military and other working families who are already financially pressed. If Far West Water & Sewer cannot keep up with expanding services without increasing rates to long existing customers then they need to stop expanding or find another source of funding. Perhaps they need to take a hard look at what they pay their CEOs and owners then go on a diet just like the rest of us. You keep allowing APS to increase their rates until it is all we can do to keep up and now all the other utilities want an even bigger piece of the pie. Enough already. Stop this madness.



Alice Moravec  
11565 E. Via. Salida  
Yuma, AZ 85367

As a senior citizen I find it difficult to get by on a fixed income , as many others living in the Foothills area of Yuma County. Therefore I do not believe that we should pay for the past mistakes of Far West Water and Sewer.

I strongly suggest the Corporation Commission investigate the reason that Far West Water and Sewer is asking for this gigantic raise in services. They are part of many sub companies owned by the same family, which is involved in building subdivision in the Foothills , and have been denied permits to start on a sub division on their newly developed golf course, which all permits have been denied by the county due to lack of capacity of their sewer company.

I also believe that the large amount of their proposed increases is so that if they get a big raise, we as their users would feel as is a 100% was ok.

I pray that the Arizona Corporation Commission will deny them their ridiculously high rate increase.

I thank you for the job that you have been doing on behalf of the citizens of Arizona, and hope that you continue to work for us.

Horace E Perkins

11322 S. Av.12E, Lot 196

Yuma, Az. 85367

# Ted & Norma Bailey

000

14312 E 49th St • Yuma, AZ 85367  
Home Phone 928-342-6676

February 12, 2009

Arizona Corporation Commission Consumer Service Section  
1200 West Washington  
Phoenix, AZ 85007

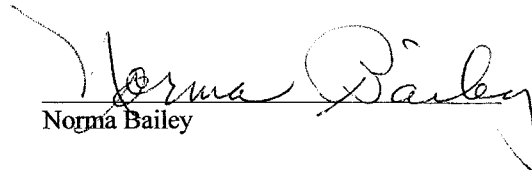
Docket:#WS-03478A-08-0454

To Whom It May Concern:

We live at 14312 E 49th Street, Yuma, AZ 85367 - Phone number 928-342-6676. We are very concerned about the proposed Docket #WS-03478A-08-0454 with a proposed Sewer Rate increase of 200 percent. We are now paying \$21.75 a month and this would increase to \$74.32. We live in the Foothills area of Yuma, AZ and are snow birds and are here only six months a year. We are retired and on a fixed income which is declining every year. Most of the residences in the Foothills are owned by retired people. We feel this is an extreme amount of increase for the amount of usage.

Thank you for your consideration.

  
Ted Bailey

  
Norma Bailey

# Arizona Corporation Commission Public Comment Form

## Step 1

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## Step 2

YOUR NAME <i>Worv Durant</i>	DATE <i>2-13-09</i>
ADDRESS, CITY, STATE AND ZIP <i>11322 AVE 12E LOT 209 Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>785-569-7004</i>
DOCKET YOU WISH TO COMMENT ON: <i>sewer rate increase</i>	DOCKET NUMBER <i>WS-03478A-08-0454</i>
CASE OR UTILITY NAME <i>Far West Water + Sewer, Inc.</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

## Step 3

ENTER YOUR COMMENTS HERE:

*I am against the three phase that Far West water + sewer is asking for. From \$1.75 to \$4.32 in 2 three year period is very high. The way I figure it is around a 340% raise. If a company doesn't know they are in trouble financially before they have to ask for that kind of a raise some one or more than one is either robbing the company blind or they are taking one hell of a salary. It looks to me they want their customers to bail them out. If I was on a board that is going to decide what percent to give them I would have to use a little common sense + give a no vote. There are several companies such as Far West water + sewer, Jacobsen Engineering, L + H Developers + couple of more companies. There are several of the same people names attached to the businesses + contractors so I would guess they could use their people for engineering + trench work. BACK PAGE*

If you need additional space for your comments, please use the continuation page below.

## Step 4

This form may be completed electronically, printed and mailed to:  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;

or

You may e-mail it as an attachment to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

I think I saw in the paper that had around 8000 residential hook up for sewer. at \$74.32 a month that would come to around \$594,560.00 a month. In a year time that is quite a sum of money.

We only live here 5 months during the winter & use on the average 2000 gallons a month or 10,000 gallons for the year. The cost of that after the third year would amount to \$891.84 a year. I think that is one hell of a price to get rid of 10,000 gallons going down the sewer.

Dore Truant

Mr. Keith Christianson  
13804 E. 51st Ln.  
Yuma, AZ 85367

I am writing in regards to the outrageous rate increase proposed by Far West Water & Sewer in Yuma - Az.

As winter visitors we purchased a lot and made improvements soon. This taking all of our savings. With a hope to be able to get away from cold winters -

As is we still have to pay for water and sewer during the seven months we are not even ~~there~~ in Yuma. Just so we can preserve the few ~~these~~ trees and plants we have.

This increase may force us to sell out, which we hate to do. What such a enormous increase, it is just to cover their Law Suits? It appears so!

10 10 5  
We minimal waste so understand, but their increase unreasonable. Proposal is unfair to consumers.

Help the elderly and those permanent residents who ~~lose~~ <sup>lose</sup> ~~lose~~ <sup>lose</sup> of funds due to the economic decline at the time. Be fair!

Sincerely  
Mrs Keith Christianson  
13804 E 51st Lane  
Yuma, AZ  
85367

As temp residents we have no voting rights but we feel fairness is fairness. I am going for nothing.



# Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME	PATRICK A. TERESA MANGAN		
ADDRESS, CITY, STATE AND ZIP	13670 E. 50th DR. LUMA, AZ 85367		
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER	YOUR PHONE NUMBER	DATE
sewer rate increase	115-03478A-08-0457	928-342-0358	2/11/09
CASE OR UTILITY NAME	Far West Water + Sewer, Inc.		
YOUR E-MAIL ADDRESS	PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>		

Step 3

ENTER YOUR COMMENTS HERE:

We oppose your suggested rate increases. They are outrageous. We are away for the summer months. We pay for the sewer, even though it is not in use. Please understand, if we have to pay anymore than we are already paying, we may have to stop coming to Yuma for the winter months.

If you need additional space for your comments, please use the continuation page below.

Step 4

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Phoenix, Arizona 85007;  
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## Step 2

YOUR NAME <i>Boyd Timbrel</i>	DATE <i>2-14-09</i>
ADDRESS, CITY, STATE AND ZIP <i>11322 S. AVE 12E # 114</i>	YOUR PHONE NUMBER <i>541-350-2826</i>
DOCKET YOU WISH TO COMMENT ON: <i>sewer rate increase</i>	DOCKET NUMBER <i>WS-03478A-08-0454</i>
CASE OR UTILITY NAME <i>Far West Water + Sewer, Inc.</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

## Step 3

ENTER YOUR COMMENTS HERE:

*I dont think we should have our sewer will raised to benefit the developers that have want to built houses, golf resorts + such. The sewer system is not big enough to accomodate that much new areas.*

*Most of us are retired and have fixed incomes and will not be able to pay.*

If you need additional space for your comments, please use the continuation page below.

## Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;

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Boyd Timbrel  
11322 S. Ave. 12E  
#114  
Yuma, AZ 85367

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## Step 2

YOUR NAME <b>David Lauser</b>	DATE <b>2-11-09</b>
ADDRESS, CITY, STATE AND ZIP <b>11322 South Ave 12E #177 Yuma Az 85367</b>	YOUR PHONE NUMBER <b>928-305-1450</b>
DOCKET YOU WISH TO COMMENT ON: <b>sewer rate increase</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>Far West Water + Sewer, Inc.</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS <b>daveg1949@earthlink.net</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

200 % increase is outrageous. We are on a fix income this increase would be worse than our medical increases.

This company is very mis managed, we as customers should not have to be submitted to this kind of increase.

David G. Lauser  
 13405 SE 7th St  
 Vancouver, Wa  
 98684

If you need additional space for your comments, please use the continuation page below.

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 Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
 Phoenix, Arizona 85007;

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## Step 2

YOUR NAME <b>JOHN FARINA</b>	DATE <b>2-14-09</b>
ADDRESS, CITY, STATE AND ZIP <b>11322 S. AVE 12E, #224, YUMA 85367</b>	YOUR PHONE NUMBER <b>928-345-6644</b>
DOCKET YOU WISH TO COMMENT ON: <b>sewer rate increase</b>	DOCKET NUMBER <b>WS-03478A-08-0457</b>
CASE OR UTILITY NAME <b>Far West Water + Sewer, Inc.</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>joyfarina2@msn.com</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

*Outrageous !! Unwarranted! Exorbitant!  
Since the Schechter family (a married daughter Paula a Sandyown most of the foothills does not give them authority to dictate to customers & violate ethical business practices.*

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
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# Arizona Corporation Commission

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### Step 2

YOUR NAME <i>James E Fogle</i>	DATE <i>Feb 14 - 2009</i>
ADDRESS, CITY, STATE AND ZIP <i>12523 E 47<sup>th</sup> St Yuma 85367</i>	YOUR PHONE NUMBER <i>951334 2654</i>
DOCKET YOU WISH TO COMMENT ON: <b>FARWEST WATER &amp; SEWER RATE INCREASE</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>FARWEST WATER &amp; SEWER</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

### Step 3

ENTER YOUR COMMENTS HERE:

*Where am I To get the money To pay The extra  
you will be charging AS I AM ON A VERY Fixed  
INCOME OR do you WANT ONLY serant people  
living in The foot hills*

*If you need additional space for your comments, please use the continuation page below.*

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## Step 2

YOUR NAME <i>Rosemary Bright</i>	DATE <i>2-13-09</i>
ADDRESS, CITY, STATE AND ZIP <i>13671 E. 50<sup>th</sup> Dr., Yuma AZ 85367</i>	YOUR PHONE NUMBER
DOCKET YOU WISH TO COMMENT ON: <i>sewer rate increase</i>	DOCKET NUMBER <i>WS-03478A-08-0457</i>
CASE OR UTILITY NAME <i>Far West Water + Sewer, Inc.</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

## Step 3

ENTER YOUR COMMENTS HERE:

In consideration of today's economic situation (loss of jobs and uncertainty of retirement funds) I believe that the proposed 150% increase in sewer fees is totally inappropriate. For Phase One the \$54.38 residential customer charge per month amounts to a yearly cost of \$652.56. For those who are here for the winter season the effective cost for a 6-month stay would be \$108.76 per month; a 3-month stay would effectively amount to \$217.52 per month. The planned subsequent Phases would result in even higher fees. A large percentage of residents (both year-round and part-time) in the Foothills are retirees on fixed incomes.

If you need additional space for your comments, please use the continuation page below.

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;  
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## Step 2

YOUR NAME <b>BYRON &amp; LINDA JONES</b>	DATE <b>Feb 10/2009</b>
ADDRESS, CITY, STATE AND ZIP <b>11322 S. AVE 12 E sp45 Yuma</b>	YOUR PHONE NUMBER <b>928-342-9348</b>
DOCKET YOU WISH TO COMMENT ON: <b>sewer rate increase</b>	DOCKET NUMBER <b>WS-03478A-08-0457</b>
CASE OR UTILITY NAME <b>Far West Water + Sewer, Inc.</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>dodgeboy82@hotmail.com</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

I Think it is a unfair increase in any ecomical time! It sounds to me some body want to fill his pockets.

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

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Phoenix, Arizona 85007;*

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## Step 2

YOUR NAME <b>ROGER &amp; BONNIE DAHL</b>	DATE <b>2-14-09</b>
ADDRESS, CITY, STATE AND ZIP <b>3861 S. SALIDA DEL SOL, YUMA, AZ. 85365</b>	YOUR PHONE NUMBER <b>360-280-0691</b>
DOCKET YOU WISH TO COMMENT ON: <b>FARWEST WATER &amp; SEWER RATE INCREASE</b>	DOCKET NUMBER <b>WS-0347A-08-0454</b>
CASE OR UTILITY NAME <b>FARWEST WATER &amp; SEWER</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>BONNIED207@hotmail.com</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

*This increase would mean our SEWER Bill will exceed ~~our~~ PROPERTY TAXES.*

*We are here 6 months and only use the sewer system for that amount of time but pay year around.*

*We don't think they should be granted this kind of increase.*

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

This form may be completed electronically, printed and mailed to:  
**Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
 Phoenix, Arizona 85007;**  
 or

You may e-mail it as an attachment to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)



# Arizona Corporation Commission

## Public Comment Form

### Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

### Step 2

YOUR NAME <i>Bonnie Fogle</i>	DATE <i>2-14-2009</i>
ADDRESS, CITY, STATE AND ZIP <i>12523 E 47<sup>th</sup> St. Yuma 85367</i>	YOUR PHONE NUMBER <i>951 334 2658</i>
DOCKET YOU WISH TO COMMENT ON: <b>FARWEST WATER &amp; SEWER RATE INCREASE</b>	DOCKET NUMBER <b>WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>FARWEST WATER &amp; SEWER</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

### Step 3

ENTER YOUR COMMENTS HERE:

*Being on a very fixed income it is hard to make ends meet. If the sewer goes up that far where will we get the money or do you want people like us out of the foothills?*

*If you need additional space for your comments, please use the continuation page below.*

### Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;  
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[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

# Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME <b>ROBERT R. &amp; PATRICIA BUTCHER</b>	DATE <b>2/14/09</b>
ADDRESS, CITY, STATE AND ZIP <b>13845 E 53RD DR. YUMA, AZ. 85367</b>	YOUR PHONE NUMBER <b>928-305-1107</b> CELL: 206-713-7403
DOCKET YOU WISH TO COMMENT ON: <b>sewer rate increase</b>	DOCKET NUMBER <b>WS-03478A-08-0457</b>
CASE OR UTILITY NAME <b>Far West Water + Sewer, Inc.</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

*Dear Sirs,*

*Far West Water and Sewer, Inc. have filed an application with you for an increase of 214.8% in annual revenue. This increase is totally out of line. They want us (the customers) to subsidize their own private bailout? They also are relying on you to approve it. We are counting on your Commission to put a stop to this outrageous attempt at gouging.*

*Most of us seniors and families in the foothill are on fixed incomes. An increase this large will put a huge hardship on the already suffering economy for all of us.*

*We will be watching and waiting for your decision.*

*Sincerely, Patricia E. Butcher*

If you need additional space for your comments, please use the continuation page below.

**ROBERT + PATRICIA BUTCHER**  
**13845 E. 53RD DR.**  
**YUMA, AZ. 85367**

This form may be completed electronically, printed and mailed to:  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;

You may e-mail it as an attachment to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

# Arizona Corporation Commission Public Comment Form

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the [Arizona Corporation Commission Website](#) for complaints, inquiries or general inquiries.

YOUR NAME <i>Mary Beth Keeney</i>	DATE <i>2-14-09</i>
ADDRESS, CITY, STATE AND ZIP <i>13610 E. 49TH LN. - Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>928-305-0003</i>
DOCKET YOU WISH TO COMMENT ON: <i>W3 - 034789 - 08 - 0454</i>	DOCKET NUMBER
CASE OR UTILITY NAME <i>Far West Water and Sewer, Yuma, AZ</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>MBKeeney1@juno.com</i>	

ENTER YOUR COMMENTS HERE:

*I am a full time resident, a senior citizen and a widow on a fixed income as are many of my neighbors. This increase in 3 years would make it either we would have sewer or food. Without food we wouldn't need the sewer. The winter visitors are also senior citizens and many are on a fixed income. They won't be able to return every winter if the sewer is so expensive. When will Far West Water be?*

*If you need additional space for your comments, please use the continuation page below.*

This form may be completed electronically, printed and mailed to:  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;

You may e-mail it as an attachment to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

# Arizona Corporation Commission Public Comment Form

## Step 1

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## Step 2

YOUR NAME <b>Don &amp; Diann Fullerton</b>	DATE <b>2-14-09</b>
ADDRESS, CITY, STATE AND ZIP <b>11322 So. Ave. 12 E #100 Yuma 85367</b>	YOUR PHONE NUMBER <b>928-344-4416</b>
DOCKET YOU WISH TO COMMENT ON: <b>sewer rate increase</b>	DOCKET NUMBER <b>WS-03478A-08-0457</b>
CASE OR UTILITY NAME <b>Far West Water + Sewer, Inc.</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

## Step 3

ENTER YOUR COMMENTS HERE:

We request the rate increase being proposed by Far West Sewer and Water be denied. We now pay \$21.75 a month. We are retired and on a fixed income. It is our understanding those asking for the increase have a golf course they would like to open but cannot as they can't get a sewer permit as the system must be upgraded--plus several other property investments. We feel they want us to pay for their adventures. So please deny the request. We live in Yuma all year long and the increase would be a hardship for us.

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

*This form may be completed electronically, printed and mailed to:  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;*

*or*

*You may e-mail it as an attachment to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)*

# Arizona Corporation Commission Public Comment Form

## Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

## Step 2

YOUR NAME <b>JAMES A. HALLIDAY</b>	DATE <b>02-12-2009</b>
ADDRESS, CITY, STATE AND ZIP <b>12712 E. 45<sup>TH</sup> DR, YUMA, AZ.</b>	YOUR PHONE NUMBER <b>928-345-2812</b>
DOCKET YOU WISH TO COMMENT ON: <b>Proposed Sewer Increase</b>	DOCKET NUMBER <b>#WS-03478A-08-0454</b>
CASE OR UTILITY NAME <b>FAR WEST WATER &amp; SEWER INC.</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS  	

## Step 3

ENTER YOUR COMMENTS HERE:

THIS IS A UNFAIR INCREASE IN THE SEWER SYSTEM, I'M ON A FIXED INCOME WITH MY WIFE. WITH GAS, FOOD, DAIRY, AND EVERY THING ELSE CLIMEING IN PRICE WILL FORCE MY FAMILYS TO GIVE UP HOMES AND START LIVING ON THE STREET.

IF They over build on projects, let them pay for it, why should we the public pay for there mistakes.

WE ALREADY ~~FOR~~ pay for sewer when we TURN OFF OUR WATER TO GO ~~to~~ VACATION to VISIT with OUR CHILDRENS FAMILYS, THIS IS NOT FAIR TO THE PEOPLE WHO BOUGHT PROPERTY HERE TO ENJOY IN RETIREMENT, THE WIFE IS 81 AND I'M 80, CAN NOT AFORD THIS RAISE.

If you need additional space for your comments, please use the continuation page below.

## Step 4

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Phoenix, Arizona 85007;

or

You may e-mail it as an attachment to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)



Mr. James Halliday  
12712 E 45th Dr.  
Yuma, AZ 85367

# Arizona Corporation Commission Public Comment Form

## Step 1

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## Step 2

YOUR NAME <b>ROGER &amp; BONNIE DAHL</b>	DATE <b>2-14-09</b>
ADDRESS, CITY, STATE AND ZIP <b>9558 E 34th St. YUMA, AZ 85365</b>	YOUR PHONE NUMBER <b>360-280-0691</b>
DOCKET YOU WISH TO COMMENT ON: <b>FARWEST WATER &amp; SEWER RATE INCREASE</b>	DOCKET NUMBER <b>WS-0347A-08-0454</b>
CASE OR UTILITY NAME <b>FARWEST WATER &amp; SEWER</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>BONNIE D_07@hotmail.com</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

*We are winter visitors on a fixed income and purchased our lot several years ago. Far West charged only the months we stayed, presently they charge year around. Now they want to increase our monthly charge by 150% for the next 3 years. That would mean our Sewer Bill would EXCEED our Property TAXES and we are here for only 6 months!*

*We don't think they should be granted this kind of increase*

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

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**Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
 Phoenix, Arizona 85007;**  
 or

You may e-mail it as an attachment to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

# Arizona Corporation Commission Public Comment Form

## Step 1

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## Step 2

YOUR NAME Elbert & Lois Wolfe	DATE 2 / 11 / 09
ADDRESS, CITY, STATE AND ZIP 13467 E 53 <sup>rd</sup> Dr. Yuma AZ 85367	YOUR PHONE NUMBER 307 272 4240
DOCKET YOU WISH TO COMMENT ON: WS-03478A-08-0454	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME Far West Water and Sewage	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

## Step 3

ENTER YOUR COMMENTS HERE:

We are against the increase rate Far West Water & Sewage is asking for in the Foothills area of E. Yuma. We are residents approximately 6 months a year residing on our own property at 13467 E. 53<sup>rd</sup> Dr. We feel an increase in the amount Far West Water and Sewage is asking is unacceptable. We also feel it is inappropriate that Far West Water and Sewage can charge us the monthly minimum for the months we put in for discontinued service as we are not here and the utilities are not used.

continued on Page 2

*If you need additional space for your comments, please use the continuation page below.*

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Phoenix, Arizona 85007;

or

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[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

**Arizona Corporation Commission  
Public Comment Form  
Continuation Page**

CONTINUE YOUR COMMENTS HERE:

Then to top that off, they ask for and bill us for a sewer connection fee of \$20.00 when we ask for services to continue again when the sewer is there and there is nothing to turn on.

And especially when they charge us the monthly minimum for the months we are gone

Albert D. Wolfe  
Jani M. Wolfe

13467 E 53rd Dr.  
Yuma AZ 85367



Debellis  
11536 E Via Salida  
Yuma, AZ 85367

February 14, 2009

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington Street  
Phoenix, AZ 85007

Re: Far West Water & Sewer Rate Increase

I am writing to strongly protest the sewer rate increase currently being requested by Far West Water & Sewer Company in Yuma, Arizona. This is outrageous. How can you even begin to seriously entertain allowing an almost 215% increase. The area that will be impacted by this request increase is home to a large number of senior citizens on a fixed income (whose annual COLA increases over 15 years would not even come close to the 214.5% increase they are requesting), military and other working families who are already financially pressed. If Far West Water & Sewer cannot keep up with expanding services without increasing rates to long existing customers then they need to stop expanding or find another source of funding. Perhaps they need to take a hard look at what they pay their CEOs and owners then go on a diet just like the rest of us. You keep allowing APS to increase their rates until it is all we can do to keep up and now all the other utilities want an even bigger piece of the pie. Enough already. Stop this madness.

*Debellis*  
*11536 E Via Salida*  
*Yuma, AZ 85367*

The Arizona Corporation Commission:  
Consumer Service Section:

February 12<sup>th</sup>, 2009

In regards to the requested rate increases by Far West Water & Sewer Company, I can only say what all my neighbors are saying here in Yuma East Estates "Are these people Nuts or What?"

We are in the worst economic times in this nation in 70 years. Where are the people in the Foothills Area supposed to get the money to pay for this increase?

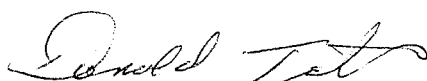
Most companies plan for change and pay for them out of their profits. Does the word "Mismanagement" fit here?

Who's idea was it to charge RV spaces only \$5.44 per month? Does someone who makes these decisions own an RV Resort or two ? I have lived in an RV, they have the same things a home has, showers, tubs, kitchen areas and washer and dryers. ( Most RVers use excessive water to make their pure water bottles, with many different types of water purifier types). Some have outside showers, for cleaning pets, cleaning cars, trucks, large pots and pans. They produce the same amount of Sewerage as a home. Why not kick that fee up there to the same as a resident, Homeowner.

Yes they did build a treatment plant, five years later than needed. It was built on land that was not tested and was unsuitable, so they had to pump the water for miles, at a great cost for new pipe, pumps etc? Does "Mismanagement" fit here?

There have been a few dead workers and lawsuits along the way, Millions Spent. There is that word again.

I am a home owner in the Yuma East Estate Six, but I only spend 5 months a year here in Yuma. I pay for the whole years Sewer Service, but only use it for five months. I have already paid for my increase for the last five years. I turn off my service when I leave up North, they don't charge for services that you don't use? That some word comes to mind. So please put me down as opposed to the unfair and outrageous rate increase.



Donald Titus  
10543 East 39<sup>th</sup> Lane  
Yuma, AZ 85365-6003  
928-210-9066

**Howard and Jeanette Beloit**

406 Hoeger Ct., Moscow ID 83843  
208-882-2826

14322 E 49<sup>th</sup> Street, Yuma AZ 85367  
928-342-6761

HJBeloit@verizon.net

February 13, 2009

Arizona Corporation Commission Consumer Service Section  
1200 West Washington  
Phoenix, AZ 85007


Docket: #WS-03478A-08-0454

To Whom It May Concern:

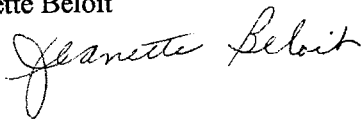
We live at 14322 E 49<sup>th</sup> Street, Yuma, AZ 85367. We are concerned about proposed Docket #WS-03478A-08-0454 with proposed Sewer Rate of 150 percent increase, we are now paying \$21.75 a month and this would increase to \$74.32. We live in the Foothills in Yuma, AZ and are snow birds and are only here five months a year. We are retired and on fixed income, which is true of most of the residence in the Foothills area. We feel this is a extreme amount of increase for the amount of usage each month.

Thank you for your consideration.

Howard Beloit



Jeanette Beloit



2-13-09

Arizona Corporation Commission  
Consumer Service Section  
1200 West Washington Street  
Phoenix, Az. 85007

Reference: Docket No. WS-03478A-08-0454

During these times of recession it is unbelievable that Far West would propose such a rate increase.

There should be NO bail out at taxpayers expense of such a proposed rate increase.

If Far West cannot operate without such a ridiculous increase, get them out of business and replace them with a more efficient company.

This letter conveys a NO vote for the proposed rate increase by Far West Water and Sewer Company.

Dave & Anita Beck  
Rancho Rialto  
11322 So. Ave 12E #16  
Yuma, Az, 85367

**The Becks**  
**Rancho Rialto**  
**11322 S. Ave. 12E. #16**  
**Yuma, Arizona 85367**

February 14, 2009

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington Street  
Phoenix, AZ 85007

Re: Far West Water & Sewer Rate Increase

I am writing to strongly protest the sewer rate increase currently being requested by Far West Water & Sewer Company in Yuma, Arizona. This is outrageous. How can you even begin to seriously entertain allowing an almost 215% increase. The area that will be impacted by this request increase is home to a large number of senior citizens on a fixed income (whose annual COLA increases over 15 years would not even come close to the 214.5% increase they are requesting), military and other working families who are already financially pressed. If Far West Water & Sewer cannot keep up with expanding services without increasing rates to long existing customers then they need to stop expanding or find another source of funding. Perhaps they need to take a hard look at what they pay their CEOs and owners then go on a diet just like the rest of us.

You keep allowing APS to increase their rates until it is all we can do to keep up and now all the other utilities want an even bigger piece of the pie. Enough already. Stop this madness.



<p><b>Audrey Giles</b> PO Box 7197 Yuma, AZ 85366-7197</p>
--

Lori A Sohler  
14512 E 54<sup>th</sup> Drive  
Yuma, AZ 85367

February 13, 2009

Subject: Fee increase request by Far West Water and Sewer, Inc.

Arizona Corporate Commission  
Consumer Services Section  
1200 W Washington Street  
Phoenix, AZ 85007

Honorable Commissioners:

I am a retired Real Estate Agent from Oregon and Nevada. I have been a "winter visitor" here since 1979, a property owner since 1980. Became a permanent resident in 2003. I have seen many changes and a large population growth. Living on social security and interest from a few small investments, an increase of over \$50 per month will create a hardship for me and many other Foothills residents.

It seems to me to be an unusual situation here with the major developer to own both water and Sewer services. They have also shown several times throughout the years that their management ability of the Far West Water & Sewer, Inc. to be quite lacking. They have shown incompetency and negligence in proper supervision of their employees, resulting in enormous fees being paid in settlements and legal fees. Are these fees coming from funds that are designated for capital improvements and have these funds also been misused for other unauthorized expenditures?

Have H & S Developers paid in their fair share of reasonable and adequate fees (as charged to other developers) to ensure the solvent operation of the water and sewer entity? How much of the requested rate increase is to maintain/improve current service? How much of the requested rate increase is designated for expansion to serve future developments?

The City of Yuma rates are: water base fee \$15.88, wastewater/environmental \$6.25, sewer \$29.46. No charge for sewer if water is turned off for the summer/vacation.

Far West Water & Sewer rates are: water base fee \$15.53, no wastewater, sewer \$21.75. A charge of \$21.75 each month continues even if the water is turned off for the summer/vacation.

The requested increase for the sewer raises it to \$74.32 per month. This amount seems very unreasonable for the service we are getting. There is still a huge problem with "clean air" in our area. Is some of the increase designated to help with that problem? Is your office aware of requirements that have been set by the State of Arizona that Far West Water & Sewer have not met in that regard?

It seems to me that the users of Far West Water & Sewer are being charged for the gross mismanagement of the company, which should not be the responsibility of the users/rate payers. We appreciate your diligence in researching all the facts in this case.

Sincerely,



Lori A. Sohler

Cc: Letters to the Editor of the Yuma Sun newspaper.

February 14, 2009

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington Street  
Phoenix, AZ 85007

Re: Far West Water & Sewer Rate Increase

I am writing to strongly protest the sewer rate increase currently being requested by Far West Water & Sewer Company in Yuma, Arizona. This is outrageous. How can you even begin to seriously entertain allowing an almost 215% increase. The area that will be impacted by this request increase is home to a large number of senior citizens on a fixed income (whose annual COLA increases over 15 years would not even come close to the 214.5% increase they are requesting), military and other working families who are already financially pressed. If Far West Water & Sewer cannot keep up with expanding services without increasing rates to long existing customers then they need to stop expanding or find another source of funding. Perhaps they need to take a hard look at what they pay their CEOs and owners then go on a diet just like the rest of us.

You keep allowing APS to increase their rates until it is all we can do to keep up and now all the other utilities want an even bigger piece of the pie. Enough already. Stop this madness.

*Richard Sanchez Risk*

11557 VIA SHALDA

YUMA AZ. 85367

WS-03418A-08-0454

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2009 - 76354

Date: 2/13/2009

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:

**Sandy**

**Holasek**

Account Name:

Sandy Holasek

Home: (000) 000-0000

Street:

[REDACTED]

Work: (000) 000-0000

City:

Yuma

CBR:

State:

AZ

Zip: 85367

is:

Utility Company.

**Far West Water & Sewer, Inc.**

Division:

Water

Contact Name:

Roxanne Fiddes

Contact Phone: [REDACTED]

#### Nature of Complaint:

2/13/09 THROUGH COMMISSIONERS NEWMAN'S OFFICE.

From: sandy [REDACTED]

Sent: Wednesday, February 04, 2009 12:55 PM

To: Newman-Web

Subject: Far West Water/Sewer increase

Hello; I am emailing in response to Far West Water/Sewer request for a 200+% increase in our sewer fees. At a time such as we are in it is extremely difficult for us to understand this increase. Far West Water/Sewer is absolutely outrageous in their request. We are trying to decide now what we can afford, meds or food and now they want us to give up our meds, food and other bills just so they can pay for a mandated upgrade? UNREAL!! Who is going to help us? People in the Foothills of Yuma, which I suspect are mostly seniors and a vast majority winter visitors, will no longer be able to live here. The winter visitors already pay for sewer usage for 6-7 months a years when they are not even here. I can understand a small 2-5% increase if NECESSARY, as everything seems to increase except our wages, social security, and interest income. If Far West can not afford to upgrade with the amount they currently charge then they should sell and let someone else manage this business. I hope your commission sees this increase for what it really is.....a major rip off to customers who have no other company we can use. We are trapped with no way out except to sell or give up! Thank You  
Sandy Holasek [REDACTED]

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:



**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

The following was emailed to Ms. Holasek

February 13, 2009

RE: FAR WEST WATER & SEWER COMPANY

Dear Ms. Holasek:

Your letter regarding the Far West Water & Sewer Company ("Far West") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Far West application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua  
Public Utilities Consumer Analyst II  
Utilities Division  
\*End of Comments\*

**Date Completed: 2/13/2009**

**Opinion No. 2009 - 76354**

---

WS-03478A-08-0454

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Al Amezcua

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2009 - 76086

**Date:** 2/12/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** William

Goetz

**Account Name:** William Goetz

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:** (000) 000-0000

**City:** Yuma

**CBR:**

**State:** AZ Zip: 85367

**is:**

**Utility Company:** Far West Water & Sewer, Inc.

**Division:** Water

**Contact Name:** Roxanne Fiddes

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

2/9/09

William A. Goetz

[REDACTED]

Phone: [REDACTED]

Docket you wish to comment on: Sewer Rates  
Case or Utility Name: Far West  
Docket Number: WS-03478A-08-0454  
Position on Docket:

This proposed sewer rate is completely out of line as the rates are already high.  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Customer comments entered for the record and filed with Docket Control.  
\*End of Comments\*

**Date Completed:** 2/12/2009

**Opinion No.** 2009 - 76086

**ARIZONA CORPORATION COMMISSION**

**UTILITY COMPLAINT FORM**

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WS-03478A-08-0454

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2009 - 76085

Date: 2/12/2009

Complaint Description:      08A   Rate Case Items - Opposed  
N/A   Not Applicable

First:

Last:

Complaint By:

**Norman**

**Steinle**

Account Name:

Norman Steinle

Home: [REDACTED]

Street:

[REDACTED]

Work: (000) 000-0000

City:

Yuma

CBR:

State:

AZ

Zip: 85367

is:

Utility Company.

**Far West Water & Sewer, Inc.**

Division:

Water

Contact Name:

Roxanne Fiddes

Contact Phone: [REDACTED]

Nature of Complaint:

Feb 4, 2009

Norman Steinle

Phone: [REDACTED]

Docket you wish to comment on: Sewer Rate Increase  
Docket Number: WS-03478A-08-0454  
Case or Utility Name: Far West Water & Sewer  
Position on Docket: Con

The amount of increase requested is completely Ridiculous!! It appears that management needs to be changed! An increase in Excess of 200% over 2 years when the National Economy is faltering will place a hardship on many families in the area.

We strongly object to this increase.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 2/12/2009

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

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Opinion No. 2009 - 76085

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WS-03478A-08-0454

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2009 - 76083

Date: 2/12/2009

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By:      First: Alan      Last: Green

Account Name: Alan Green

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Yuma

CBR:

State: AZ      Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: Roxanne Fiddes

Contact Phone: [REDACTED]

Nature of Complaint:

2/7/09

Alan & Barbara Green

Phone: [REDACTED]  
Email: [REDACTED]

Docket you wish to comment on: Excessive rate increase  
Case or Utility Name: Far West Water and Sewer Company  
Docket Number: WS-03478A-08-0454  
Position on Docket: Con

Not only can we see no justification for the rate increase requested by Far West Water & Sewer, but we think the size of the increase they are asking for represents the height of arrogance and insincerity. This company must surely realize the proposed rates would put our costs for sewer services for above those of many comparable communities most of the residents served by Far West Water and Sewer are seniors on fixed or shrinking incomes. We located in Yuma in large part because the cost of living here matched our means. Such a large increase would put a severe burden on many. Other residents are working in the Yuma area, and in the current economic situation they know their wages will not be going up and their very jobs man be in jeopardy. With fuel prices down and likely to stay that way for some time, no pressure for wage and salary increases, and likely governmental help coming in the form of tax cuts, Far West's operating costs should be, at worst stable. And we fully expect them to follow this with a big water are increase. We look to the Arizona Corporation Commission to perform their duty in protecting those of us captive to these services, and to deny this unrealistic rate increase.

Alan & Barbara Green

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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\*End of Complaint\*

**Utilities' Response:**

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**Investigator's Comments and Disposition:**

Customer comments entered for the record and filed with Docket Control.

\*End of Comments\*

**Date Completed:** 2/12/2009

**Opinion No.** 2009 - 76083

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Al Amezcua**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion**      **No.** 2009 - 76076**Date:** 2/12/2009**Complaint Description:**      08A Rate Case Items - Opposed  
N/A Not Applicable**First:****Last:****Complaint By:****Melvin****Ames****Account Name:**

Melvin Ames

**Home:** [REDACTED]**Street:**

[REDACTED]

**Work:** (000) 000-0000**City:**

Yuma

**CBR:** [REDACTED]**State:**

AZ

**Zip:** 85365**is:** E-Mail**Utility Company:****Far West Water & Sewer, Inc.****Division:**

Water

**Contact Name:**

Roxanne Fiddes

**Contact Phone:** [REDACTED]**Nature of Complaint:**

2/6/2009

Melvin &amp; LaVere Ames

[REDACTED]

**Phone:** [REDACTED]**Email:** [REDACTED]

Docket you wish to comment on: WS-03487A-08-0454

Case or Utility Name: Far West Water and Sewer Company

Docket Number: WS-03487A-08-0454

Position on Docket: Con

We purchased our property in 2001 and use it for 5 to 6 months during the winter season. It is in the city limits of Yuma. The sewer is the only utility that we use from Far West. The first year we paid only for the months that we were here. Then Far West made an agreement with the City of Yuma that we were given a number when we shut our water off and we would give the number to Far West. In that way they knew we were not using their sewer facilities. When we returned and started our utilities there was always a start-up charge to Far West. This was terminated by Far West and we now pay for sewer twelve months a year. During at least half of the time we are not here and of course not using the sewer. They did raise the fee a couple of years ago to \$21.75.

Also since 2001 we have had to continually put up with outdoor sewer odors in our subdivision. Far west received many complaints. It did take them until this year 2009 to remedy most of the problem.

The increase Far West is requesting for sewer usage is outrageous and will make a hardship on us and many others in this community. Please, carefully consider and evaluate Far West request for the increase in their sewer rates. We believe this request to be extremely high and out of line Especially so in the present economy.



# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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Sincerely,

Melvin and LaVere Ames

\*End of Complaint\*

### Utilities' Response:

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### Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 2/12/2009

Opinion No. 2009 - 76076

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WS-03478A-08-0454

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Al Amezcua

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2009 - 76103

**Date:** 2/13/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Norman **Last:** Grooters

**Account Name:** Norman Grooters

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:** (000) 000-0000

**City:** Yuma

**CBR:**

**State:** AZ **Zip:** 85367

**is:**

**Utility Company:** Far West Water & Sewer, Inc.

**Division:** Water

**Contact Name:** Roxanne Fiddes

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

2/8/09

Norman & Audrey Grooters

[REDACTED]

Phone: [REDACTED]

Name of Utility Co.: Far West Water & Sewer Co.  
Sewer rate increase  
Docket #WS-03478A-08-0454

This rate increase should not be allowed. It is way over the line. When people are in fixed incomes it would be very hard to expect this much of an increase. Please note of our vote to say no to this increase as such.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Customer comments entered for the record and filed with Docket Control.

\*End of Comments\*

**Date Completed:** 2/13/2009

**Opinion No.** 2009 - 76103

WS-03478A-08-0454

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2009 - 76102

Date: 2/13/2009

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By:      First: Barbara      Last: Kindlund

Account Name: Barbara Kindlund

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Yuma

CBR:

State: AZ      Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: Roxanne Fiddes

Contact Phone: [REDACTED]

Nature of Complaint:

2/10/09

Barbara Kindlund

[REDACTED]

Phone: [REDACTED]

E-Mail: [REDACTED]

Name of Utility Co.: Far West Sewer & Water Co./Request for rate increase  
Docket #WS-03478A-08-0454

I AM COMPLETELY OUTRAGED AT THE PROPOSAL FAR WEST WATER IS REQUESTING. MOST OF US IN THE FOOTHILLS ARE HERE FOR ONLY A FEW MONTHS, ON FIXED INCOMES AND, ALREADY HAVE TO PAY SEWER WHEN WE ARE NOT EVEN HERE. THAT WAS BAD ENOUGH, NOW THEYARE ASKING US TO PAY THEM MORE PER YEAR THAN OUR PROPERTY TAXES. WHO DO THEY THINK THEY ARE?? IS

IT OUR FAULT THEY DIDN'T DO THE RIGHT THING 3 YEARS AGO? AND, WHO WAS IT THAT GAVE PERMITS TO BUILD, HOWMANY? MORE SITES ON THE WEST SIDE OF FOOTHILLS BLVD? WHAT WERE THEY THINKING?

THIS WAS SUCH BAD PLANNING ON THEIR PART, IT SEEMS TO ME THEY BETTER BE THINKING OF A BETTER WAY TO HANDLE THEIR PROBLEM. IT'S JUST NOT RIGHT.

Sincerely,

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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B Kindlund

\*End of Complaint\*

**Utilities' Response:**

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**Investigator's Comments and Disposition:**

Customer comments entered for the record and filed with Docket Control.

\*End of Comments\*

**Date Completed:** 2/13/2009

**Opinion No.** 2009 - 76102

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WS-03478A-08-0454

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2009 - 76101

Date: 2/13/2009

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By:      First: Kenneth      Last: Scurlock

Account Name: Kenneth Scurlock

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Yuma

CBR:

State: AZ      Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: Roxanne Fiddes

Contact Phone: [REDACTED]

Nature of Complaint:

2/7/09

Kenneth L & Joyce L. Scurlock

Phone: [REDACTED]

E-Mail: [REDACTED]

Name of Utility Co.: Far West Water & Sewer  
Docket #WS-03478A-08-0454

Really Unthinkable - That FAR West Sewer wants to stick This community with Their errors!! The Foothills area is made up of mostly Retired Folk who are on a Fixed income (or) Widowers. How can They be expected to, or should pay for People who are money hungry and want the public to bail Them out. We didn't move here to Retire And Support Companies in trouble - UNCONSCIONABLE!!

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 2/13/2009

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

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Opinion No. 2009 - 76101

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WS-03478A-08-0454

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Al Amezcua

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion**      **No.** 2009 - 76100

**Date:** 2/13/2009

**Complaint Description:**      08A Rate Case Items - Opposed  
   N/A Not Applicable

**First:**

**Last:**

**Complaint By:**

**Elmer**

**Hault**

**Account Name:**

Elmer Hault

**Home:** (000) 000-0000

**Street:**

[REDACTED]

**Work:** (000) 000-0000

**City:**

Yuma

**CBR:**

**State:**

AZ

**Zip:** 85367

**is:**

**Utility Company:**

**Far West Water & Sewer, Inc.**

**Division:**

Water

**Contact Name:**

Roxanne Fiddes

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

Elmer Hault Property Owner

Name of Utility Co.: Far West Water & Sewer Co.

Subject: Sewer rate increase

Docket #WS-03478A-08-0454

I like many home & property owners in the Foothills area received the public notice of the proposed 214.8 per cent rate increase from the Far West Water & Sewer for sewer service.

Its not the residents of the Foothills area, fault that they are in a predicament. They made mistakes o there own, like a law suit for the death of water & sewer workers. Cave in of a ditch to install new pipe. This increase is just plain Greed by this company. They promise you something when you buy their property & then they change the rules.

When we as customers make a mistake we aren't able to go to our employer and ask for a bail out. This is our responsibility.

A just determination of their increase should be made by the Commission.

Thank you  
Elmer Hault

[REDACTED]  
[REDACTED]  
[REDACTED]  
\*End of Complaint\*

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Utilities' Response:**

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**Investigator's Comments and Disposition:**

Customer comments entered for the record and filed with Docket Control.

\*End of Comments\*

**Date Completed:** 2/13/2009

**Opinion No.** 2009 - 76100

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WS-03478A-08-0454

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Al Amezcua

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion**      **No.** 2009 - 76068

**Date:** 2/12/2009

**Complaint Description:**      08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:**      **George**

**Cowger**

**Account Name:** George Cowger

**Home:** (000) 000-0000

**Street:** [REDACTED]

**Work:** (000) 000-0000

**City:** Yuma

**CBR:**

**State:** AZ      **Zip:** 85367

**is:**

**Utility Company:** Far West Water & Sewer, Inc.

**Division:** Water

**Contact Name:** Roxanne Fiddes

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

2/9/09

Docket # WS-03478A-08-0454

Arizona Corp Commission  
Consumer Services Sect.  
1200 W. Washington  
Phoenix, AZ 85007

The rate increase applied for is excessive. We live and own property in the Foothills in Yuma. We live here approximately four months a year and pay for 12 months now. A fee hike of that amount is not reasonable and would amount to a difficulty for most of us. They have all ready increase it recently. This is not at all reasonable.

Yours truly,  
George/Trudy Cowger

[REDACTED]  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Customer comments entered for the record and filed with Docket Control.

\*End of Comments\*

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

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Date Completed: 2/12/2009

Opinion No. 2009 - 76068

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